



It's Different Out Here™

June 26, 2026

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We're reaching out with an update regarding your upcoming sailing aboard Norwegian Jade departing November 4, 2027. As part of our ongoing efforts to deliver the best possible guest experience, we have made a refinement to the itinerary. Travel partners are asked to please ensure that impacted guests review this information.

When opportunities arise to enhance the overall journey, we carefully evaluate how each destination contributes to the guest experience. While itinerary adjustments are never made lightly, our goal is always to create the most rewarding and memorable vacation possible.

As a result, our previously announced call to Nagasaki, Japan has been replaced with Shimonoseki, Japan. Known for its picturesque waterfront, rich maritime heritage, and fresh seafood, Shimonoseki offers guests the opportunity to explore historic sites, vibrant local markets, and beautiful coastal scenery. As part of this change, our arrival into Hiroshima, Japan has been adjusted to 8:00 a.m., providing additional time to explore this remarkable destination. Your updated itinerary is below. Your updated itinerary is below.

Original Itinerary				
Day	Date	Port Name	Arrival	Depart
Thu	11/4/27	Tokyo, Japan		4:00 PM
Fri	11/5/27	Ishinomaki (Sendai), Japan	10:30 AM	6:30 PM
Sat	11/6/27	Hakodate, Japan	11:00 AM	6:30 PM
Sun	11/7/27	Aomori, Japan	7:00 AM	5:00 PM
Mon	11/8/27	Akita, Japan	7:00 AM	5:00 PM
Tue	11/9/27	Niigata, Japan	7:00 AM	5:00 PM
Wed	11/10/27	Kanazawa, Japan	7:00 AM	3:00 PM
Thu	11/11/27	Busan, South Korea	2:00 PM	8:00 PM
Fri	11/12/27	Nagasaki, Japan	8:00 AM	4:30 PM
Sat	11/13/27	Hiroshima, Japan	9:30 AM	6:00 PM
Sun	11/14/27	Kochi, Japan	8:00 AM	5:00 PM
Mon	11/15/27	Osaka, Japan	6:30 AM	6:30 PM
Tue	11/16/27	Nagoya, Japan	9:00 AM	6:00 PM
Wed	11/17/27	Mount Fuji (Shimizu), Japan	7:00 AM	5:00 PM
Thu	11/18/27	Tokyo, Japan	8:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Tokyo, Japan		4:00 PM
Ishinomaki (Sendai), Japan	10:30 AM	6:30 PM
Hakodate, Japan	11:00 AM	6:30 PM
Aomori, Japan	7:00 AM	5:00 PM
Akita, Japan	7:00 AM	5:00 PM
Niigata, Japan	7:00 AM	5:00 PM
Kanazawa, Japan	7:00 AM	3:00 PM
Busan, South Korea	2:00 PM	8:00 PM
Shimonoseki, Japan	8:00 AM	3:30 PM
Hiroshima, Japan	8:00 AM	6:00 PM
Kochi, Japan	8:00 AM	5:00 PM
Osaka, Japan	6:30 AM	6:30 PM
Nagoya, Japan	9:00 AM	6:00 PM
Mount Fuji (Shimizu), Japan	7:00 AM	5:00 PM
Tokyo, Japan	8:00 AM	

SHORE EXCURSIONS

If you booked a shore excursion through NCL for Nagasaki, Japan, we've got it taken care of. Those tours will be automatically canceled, and a full monetary refund will be credited directly to the original payment method used at the time of reservation. Shore excursions for Shimonoseki, Japan will be available to book in approximately three weeks. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all



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necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

We appreciate your understanding and flexibility as we continue working to deliver an exceptional vacation experience. We look forward to welcoming you aboard Norwegian Jade and sharing an unforgettable journey with you.

As always, we are at your service.

Sincerely,

Norwegian Cruise Line