



It's Different Out Here™

March 4, 2026

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We're delighted to welcome you aboard Norwegian Jade for your upcoming journey departing April 10, 2027. As we prepare to host you for an unforgettable voyage, we want to share an important update to your itinerary following newly revised port availability. Travel partners, please ensure that impacted guests have a chance to review the information below.

Even the most thoughtfully planned sailings can occasionally shift course. While these moments aren't always expected, they often open the door to fresh ways of experiencing your vacation, new rhythms, new views, and a little more room to simply relax into the journey. We work closely with port authorities around the world to secure each call far in advance, but from time to time circumstances change and we're informed that space is no longer available. As fellow travelers at heart, we understand that itinerary changes can bring disappointment, and we truly appreciate your understanding and flexibility.

Due to recent updates, we will no longer call on Osaka, Kochi, and Aomori, Japan. In their place, we're pleased to introduce visits to Kobe and Beppu, Japan, along with a relaxing day at sea. Each destination offers its own inviting blend of coastal scenery, culture, and unhurried time ashore to explore at your own pace. As part of this update, the timing of our visits to Kanazawa, Akita, and Hakodate has been refined, and our stay in Busan, South Korea has been extended so you can enjoy even more of this beautiful destination. Your updated itinerary is below.

Original Itinerary				
Day	Date	Port	Arrival	Depart
Sat	4/10/27	Yokohama (Tokyo), Japan		4:00 PM
Sun	4/11/27	Mount Fuji (Shimizu), Japan	7:00 AM	5:00 PM
Mon	4/12/27	Nagoya, Japan	7:00 AM	4:00 PM
Tue	4/13/27	Osaka, Japan	8:00 AM	6:00 PM
Wed	4/14/27	Kochi, Japan	7:00 AM	4:00 PM
Thu	4/15/27	Hiroshima, Japan	7:00 AM	4:00 PM
Fri	4/16/27	Kagoshima, Japan	10:30 AM	6:30 PM
Sat	4/17/27	Nagasaki, Japan	7:00 AM	5:00 PM
Sun	4/18/27	Busan, South Korea	7:00 AM	1:00 PM
Mon	4/19/27	Kanazawa, Japan	12:00 PM	8:00 PM
Tue	4/20/27	Akita, Japan	12:30 PM	8:30 PM
Wed	4/21/27	Aomori, Japan	7:00 AM	5:00 PM
Thu	4/22/27	Hakodate, Japan	7:00 AM	2:30 PM
Fri	4/23/27	Ishinomaki (Sendai), Japan	7:00 AM	1:00 PM
Sat	4/24/27	Yokohama (Tokyo), Japan	7:00 AM	

Revised Itinerary		
Port	Arrival	Depart
Yokohama (Tokyo), Japan		4:00 PM
Mount Fuji (Shimizu), Japan	7:00 AM	5:00 PM
Nagoya, Japan	7:00 AM	4:00 PM
Kobe, Japan	8:00 AM	6:00 PM
Beppu, Japan	11:30 AM	8:00 PM
Hiroshima, Japan	7:00 AM	4:00 PM
Kagoshima, Japan	10:30 AM	6:30 PM
Nagasaki, Japan	7:00 AM	5:00 PM
Busan, South Korea	7:00 AM	4:00 PM
At Sea		
Kanazawa, Japan	7:00 AM	5:00 PM
Akita, Japan	9:00 AM	6:00 PM
Hakodate, Japan	7:30 AM	2:30 PM
Ishinomaki (Sendai), Japan	7:00 AM	1:00 PM
Yokohama (Tokyo), Japan	7:00 AM	

SHORE EXCURSIONS

If you booked a shore excursion through NCL for Osaka, Kochi, or Aomori, Japan, no worries, we've got it handled. Those tours will be automatically canceled, and a full monetary refund will be credited directly to the original payment method used at the time of reservation. Shore excursions for Kobe and Beppu, Japan, will be available to book in approximately three weeks. If you booked a shore excursion through NCL for Kanazawa, Akita, or Hakodate, Japan, no worries, we've got that handled, too. We're working to adjust those tours to match the revised port times. If we're unable to make it work, the impacted excursions will be canceled, and a



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full refund will be automatically credited directly to the original payment method used at the time of reservation. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other official documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

Your adventure is just around the corner, and we're ready to make every moment feel effortless, memorable, and uniquely yours.

Sincerely,

Norwegian Cruise Line