



It's Different Out Here™

September 2, 2026

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We're delighted to welcome you aboard Norwegian Jade for your upcoming journey departing April 24, 2027. As we prepare to host you for an unforgettable voyage, we want to share an important update to your itinerary following newly revised port availability. Travel partners, please ensure that impacted guests have a chance to review the information below.

While we coordinate closely with port authorities to confirm every detail well in advance, operational conditions can change, and at times we're informed that space is no longer available. We understand that itinerary changes can bring disappointment, and we truly appreciate your understanding and flexibility.

As a result, the timing of our visit to Icy Strait Point, Alaska has been adjusted. We are pleased to continue our visit to this remarkable destination, where stunning natural beauty, abundant wildlife, and authentic cultural experiences showcase the very best of Southeast Alaska. Your updated itinerary is below.

Original Itinerary				
Day	Date	Port	Arrival	Depart
Sat	4/24/27	Yokohama (Tokyo), Japan		4:00 PM
Sun	4/25/27	Ishinomaki (Sendai), Japan	10:30 AM	6:30 PM
Mon	4/26/27	Hakodate, Japan	11:00 AM	6:30 PM
Tue	4/27/27	At Sea		
Wed	4/28/27	At Sea		
Thu	4/29/27	Cross International Dateline, at Sea		
Fri	4/30/27	At Sea		
Sat	5/1/27	At Sea		
Sun	5/2/27	At Sea		
Mon	5/3/27	At Sea		
Tue	5/4/27	Cruise Hubbard Glacier, AK		
Wed	5/5/27	Icy Strait Point, AK	7:00 AM	7:00 PM
Thu	5/6/27	Juneau, AK	7:00 AM	8:00 PM
Fri	5/7/27	Skagway, AK	6:00 AM	4:00 PM
Sat	5/8/27	Ketchikan, AK	11:00 AM	8:00 PM
Sun	5/9/27	Cruise Inside Passage		
Mon	5/10/27	Vancouver, Canada	7:00 AM	

Revised Itinerary		
Port	Arrival	Depart
Yokohama (Tokyo), Japan		4:00 PM
Ishinomaki (Sendai), Japan	10:30 AM	6:30 PM
Hakodate, Japan	11:00 AM	6:30 PM
At Sea		
At Sea		
Cross International Dateline, at Sea		
At Sea		
At Sea		
At Sea		
At Sea		
Cruise Hubbard Glacier, AK		
Icy Strait Point, AK	9:00 AM	7:00 PM
Juneau, AK	7:00 AM	8:00 PM
Skagway, AK	6:00 AM	4:00 PM
Ketchikan, AK	11:00 AM	8:00 PM
Cruise Inside Passage		
Vancouver, Canada	7:00 AM	

SHORE EXCURSIONS

If you booked a shore excursion through NCL for Icy Strait Point, AK, no worries, we've got that handled. We're working to adjust those tours to match the revised port times. If we're unable to make it work, the impacted excursions will be canceled, and a full refund will be automatically credited directly to the original payment method used at the time of reservation. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other official documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel



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requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

Your adventure is just around the corner, and we're ready to make every moment feel effortless, memorable, and uniquely yours.

As always, we are at your service.

Sincerely,

Norwegian Cruise Line