



It's Different Out Here™

September 2, 2026

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We're delighted to welcome you aboard Norwegian Jade for your upcoming journey departing July 5, 2027. As we prepare to host you for an unforgettable voyage, we want to share a small update to your itinerary. Travel partners, please ensure that impacted guests have a chance to review the information below.

As we finalize the many details that bring your vacation to life, occasional schedule adjustments may be made to support the overall guest experience and vessel operations. We appreciate your understanding and flexibility as these updates are implemented.

As part of an itinerary enhancement, your voyage will now include scenic cruising in Glacier Bay, replacing the previously scheduled scenic cruising at Hubbard Glacier. Guests will have the opportunity to enjoy breathtaking views of Glacier Bay's magnificent glaciers, dramatic landscapes, and abundant wildlife while sailing through one of Alaska's most celebrated natural wonders. Additionally, our timing in Icy Strait Point, AK has been adjusted. Your updated itinerary is provided below.

Original Itinerary				
Day	Date	Port	Arrival	Depart
Mon	7/5/27	Vancouver, Canada		4:00 PM
Tue	7/6/27	Cruise Inside Passage		
Wed	7/7/27	Ketchikan, AK	7:00 AM	4:30 PM
Thu	7/8/27	Juneau, AK	9:00 AM	9:00 PM
Fri	7/9/27	Skagway, AK	7:00 AM	8:00 PM
Sat	7/10/27	Icy Strait Point, AK	7:00 AM	6:30 PM
Sat	7/10/27			
Sun	7/11/27	Cruise Hubbard Glacier, AK		
Mon	7/12/27	Whittier, AK	5:00 AM	

Revised Itinerary		
Port	Arrival	Depart
Vancouver, Canada		4:00 PM
Cruise Inside Passage		
Ketchikan, AK	7:00 AM	4:30 PM
Juneau, AK	9:00 AM	9:00 PM
Skagway, AK	7:00 AM	8:00 PM
Cruise Glacier Bay, AK		
Icy Strait Point, AK	5:00 PM	10:00 PM
At Sea		
Whittier, AK	5:00 AM	

SHORE EXCURSIONS

If you booked a shore excursion through NCL for Icy Strait Point, AK, no worries, we've got that handled. We're working to adjust those tours to match the revised port times. If we're unable to make it work, the impacted excursions will be canceled, and a full refund will be automatically credited directly to the original payment method used at the time of reservation. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other official documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.



It's Different Out Here™

Your adventure is just around the corner, and we're ready to make every moment feel effortless, memorable, and uniquely yours.

As always, we are at your service.

Sincerely,

Norwegian Cruise Line