

November 21, 2025

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We're excited to welcome you aboard the Norwegian Jade for your upcoming cruise departing March 31, 2028. As part of our commitment to delivering a seamless and enriching experience, we've made a few itinerary adjustments due to newly updated port availability. Travel partners are asked to please ensure that impacted guests review this information.

While even the most carefully planned itineraries may require occasional updates, these moments also offer an opportunity to reimagine your journey in exciting and meaningful ways. Although we work closely with port authorities to lock in every detail well in advance, circumstances can still shift, and sometimes we're informed that space is no longer available. These changes are often beyond our control, and as passionate cruisers ourselves, we truly understand how disappointing they can be.

As a result, we will no longer be visiting Osaka (Wakayama), Japan. In its place, we're pleased to welcome Tokushima, Japan to your itinerary. This new destination offers equally compelling experiences and unforgettable moments ashore, ensuring your cruise remains every bit as memorable as planned. Tokushima offers beautiful scenery, deep cultural roots, and plenty of local experiences to enjoy. While in port, you'll have the opportunity to explore sights like the Awa Odori Kaikan, Bizan Mountain, and the historic Ryozenji Temple, along with charming local shops and cafés. Your updated itinerary is below.

Original Itinerary				
Day	Date	Port Name	Arrival	Depart
Fri	3/31/28	Seoul (Incheon), South Korea		4:00 PM
Sat	4/1/28	Jeju, South Korea	9:00 AM	5:00 PM
Sun	4/2/28	Nagasaki, Japan	7:00 AM	5:00 PM
Mon	4/3/28	Kagoshima, Japan	7:00 AM	3:00 PM
Tue	4/4/28	Hiroshima, Japan	10:30 AM	9:00 PM
Wed	4/5/28	Beppu, Japan	8:30 AM	4:00 PM
Thu	4/6/28	Osaka (Wakayama), Japan	8:00 AM	6:00 PM
Fri	4/7/28	Nagoya, Japan	9:00 AM	7:00 PM
Sat	4/8/28	Mount Fuji (Shimizu), Japan	7:00 AM	5:00 PM
Sun	4/9/28	Yokohama (Tokyo), Japan	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Seoul (Incheon), South Korea		4:00 PM
Jeju, South Korea	9:00 AM	5:00 PM
Nagasaki, Japan	7:00 AM	5:00 PM
Kagoshima, Japan	7:00 AM	3:00 PM
Hiroshima, Japan	10:30 AM	9:00 PM
Beppu, Japan	8:30 AM	4:00 PM
Tokushima, Japan	8:00 AM	6:00 PM
Nagoya, Japan	9:00 AM	7:00 PM
Mount Fuji (Shimizu), Japan	7:00 AM	5:00 PM
Yokohama (Tokyo), Japan	7:00 AM	

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

You're at the heart of everything we do at Norwegian Cruise Line, and we're genuinely grateful you've chosen to sail with us. Here's to smooth seas, unforgettable memories, and a vacation that's everything you dreamed of and more.

As always, we are at your service.



Sincerely,

Norwegian Cruise Line