

July 21, 2025

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We've made an update to Norwegian Joy's November 15, 2025, and November 22, 2025, itineraries. Travel partners are kindly asked to ensure that impacted guests review this information.

We know planning a vacation is practically a full-time job with researching, planning, and cramming everything you *might* need into a suitcase that barely zips. It's a whole production, and we see you. So, when we make an itinerary change, it's never just a line on a map, it's something we think about carefully, always with your experience at the heart of it.

With that said, we want to let you know that the arrival and departure times for our visits to Tortola, British Virgin Islands, and Great Stirrup Cay, Bahamas have been adjusted. These updates are intended to enhance your time ashore and help ensure smooth and timely arrivals at each port. As fellow cruisers, we understand how disappointing changes can be and sincerely apologize for any inconvenience.

The good news is that we are still visiting both of these incredible destinations, just at different times than originally planned. Your updated itinerary is listed below.

Original Itinerary			
Day	Port Name	Arrival	Depart
Sat	Orlando-Beaches-Port Canaveral, FL		4:00 PM
Sun	At Sea		
Mon	Puerto Plata, Dominican Republic	9:00 AM	4:00 PM
Tue	St. Thomas, Virgin Islands	11:00 AM	7:00 PM
Wed	Tortola, British Virgin Islands	6:00 AM	1:00 PM
Thu	At Sea		
Fri	Great Stirrup Cay, Bahamas	9:00 AM	6:00 PM
Sat	Orlando-Beaches-Port Canaveral, FL	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Orlando-Beaches-Port Canaveral, FL		4:00 PM
At Sea		
Puerto Plata, Dominican Republic	9:00 AM	4:00 PM
St. Thomas, Virgin Islands	11:00 AM	7:00 PM
Tortola, British Virgin Islands	6:45 AM	2:00 PM
At Sea		
Great Stirrup Cay, Bahamas	10:00 AM	6:00 PM
Orlando-Beaches-Port Canaveral, FL	7:00 AM	

SHORE EXCURSIONS

If you booked a shore excursion through NCL for Tortola, British Virgin Islands, and/or Great Stirrup Cay, Bahamas, we've got it handled. We're working to adjust those tours to match the revised port times. If we're unable to make it work, the impacted excursions will be canceled, and a full monetary refund will be credited directly to the original payment method used at the time of reservation. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.



You're at the heart of everything we do at Norwegian Cruise Line, and we're genuinely grateful you've chosen to sail with us. Here's to smooth seas, unforgettable memories, and a vacation that's everything you dreamed of and MORE.

As always, we are at your service.

Sincerely,

Norwegian Cruise Line