

November 6, 2025

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We're looking forward to welcoming you aboard Norwegian Joy's December 30, 2025 sailing for an unforgettable journey in the Caribbean. As we prepare for your upcoming cruise, we want to share an important update regarding your itinerary. Travel partners are asked to please ensure that impacted clients review this information.

While we're always working to bring your dream vacation to life, sometimes a small course correction helps us deliver an even better experience. In this case, we've adjusted the arrival date into Nassau, Bahamas. Even better, this update gives you a little extra time to soak up everything Nassau has to offer, a vibrant Caribbean hub where historic charm meets modern innovation, creating a dynamic destination for culture, commerce, and coastal luxury. The revised Itinerary is as follows:

Original Itinerary				
Date	Port Name	Arrival	Depart	
12/30/25	Orlando-Beaches-Port Canaveral, FL		4:00 PM	
12/31/25	Great Stirrup Cay, Bahamas	8:00 AM	5:00 PM	
1/1/26	At Sea			
1/2/26	Nassau, Bahamas	7:00 AM	4:00 PM	
1/3/26	Orlando-Beaches-Port Canaveral, FL	8:00 AM		

Revised Itinerary				
Port Name	Arrival	Depart		
Orlando-Beaches-Port Canaveral, FL		4:00 PM		
Great Stirrup Cay, Bahamas	8:00 AM	5:00 PM		
Nassau, Bahamas	7:00 AM	5:00 PM		
At Sea				
Orlando-Beaches-Port Canaveral, FL	8:00 AM			

SHORE EXCURSIONS

If you booked a shore excursion for Nassau, Bahamas, through NCL, no worries, we've got it handled. We're working to adjust those tours to match the revised date. If we're unable to make it work, the impacted excursions will be canceled, and a full refund will be automatically credited directly to the original payment method used at the time of reservation. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other official documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as https://www.ncl.com/freestyle-cruise/cruise-travel-documents. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit https://visacentral.com/Norwegian-cruise-line-splash?login=103407 for more information.

We can't wait to welcome you aboard for an unforgettable adventure. Your perfect vacation is just over the horizon!

As always, we're at your service.

Sincerely,

Norwegian Cruise Line

