



December 11, 2024

IMPORTANT INFORMATION
Embarkation Date and Itinerary Change

Dear Valued Guests and Travel Partners,

The embarkation date for your upcoming vacation aboard Norwegian Joy, originally scheduled for Saturday, December 6, 2025, has changed to Friday, December 5, 2025. Travel partners are asked to share this information with impacted guests.

We strive to create vacation experiences that delight our guests, but sometimes issues arise, and our itineraries need to be altered. From time to time, ports may become unavailable due to various reasons such as port congestion, maintenance work, or external events. These changes are unfortunately outside of our control and can happen even after we have confirmed dates and times with a port. While port changes may occur, rest assured that we are always working hard to provide you with a smooth and enjoyable journey.

Due to limited port availability preventing us from departing Port Canaveral on Saturdays, Norwegian Joy's sailing on December 6, 2025, will now depart Port Canaveral on Friday, December 5, 2025. The modified itinerary is as follows:

Original Itinerary			
Date	Port Name	Arrival	Depart
12/5/25			
12/6/25	Port Canaveral, FL		4:00 PM
12/7/25	At Sea		
12/8/25	Puerto Plata, Dominican Republic	9:00 AM	4:00 PM
12/9/25	St. Thomas, U.S. Virgin Islands	11:00 AM	7:00 PM
12/10/25	Road Town (Tortola), British Virgin Islands	6:00 AM	1:00 PM
12/11/25	At Sea		
12/12/25	Great Stirrup Cay, Bahamas	9:00 AM	6:00 PM
12/13/25	Port Canaveral, FL	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Port Canaveral, FL		4:00 PM
At Sea		
Puerto Plata, Dominican Republic	9:00 AM	4:00 PM
St. Thomas, U.S. Virgin Islands	11:00 AM	7:00 PM
Road Town (Tortola), British Virgin Islands	6:45 AM	2:00 PM
At Sea		
Great Stirrup Cay, Bahamas	10:00 AM	6:00 PM
Port Canaveral, FL	7:00 AM	

SHORE EXCURSIONS

Shore excursions booked through NCL will be automatically adjusted to coincide with the new dates and times in port; no further action is required. If we are unable to make the necessary adjustments, impacted shore excursions will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

It is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

Our guests are the heart of our company and we are grateful that you've chosen to sail with us!

Sincerely,

Norwegian Cruise Line