

August 15, 2024

**IMPORTANT INFORMATION**  
Itinerary Change

Dear Valued Guests and Travel Partners,

The itinerary for your upcoming vacation on board Norwegian Joy on February 6, 2025, has changed. Travel Partners are asked to share this information with impacted guests.

We are committed to providing the best vacations at sea and have been working tirelessly to continue elevating the quality of the overall guest experience while positively impacting society and the environment. As we continue to optimize itineraries for enhanced port and shore excursion availability, as well as fuel efficiency, as a part of our commitment to the environment and sustainability efforts, we have adjusted the itinerary as shown below.

We recognize the importance that destinations play in our guests' vacation decision-making process and assure you that these modifications were made with an optimal guest experience top-of-mind. As such, while we will no longer visit Manzanillo, Mexico, we are pleased to share that we have extended our visit to Puerto Quetzal, Guatemala. The modified itinerary is as follows:

Original Itinerary			
Date	Port Name	Arrival	Depart
2/6/25	Los Angeles, California		4:00 PM
2/7/25	At Sea		
2/8/25	Cabo San Lucas, Mexico	11:00 AM	7:00 PM
2/9/25	Puerto Vallarta, Mexico	12:00 PM	9:00 PM
2/10/25	Manzanillo, Mexico	7:00 AM	3:00 PM
2/11/25	At Sea		
2/12/25	Puerto Quetzal, Guatemala	11:30 AM	9:30 PM
2/13/25	At Sea		
2/14/25	Puntarenas (Puerto Caldera), Costa Rica	7:00 AM	8:00 PM
2/15/25	At Sea		
2/16/25	Panama City (Pacific Cruise Terminal), Panama	7:00 AM	9:00 PM
2/17/25	Daylight Transit Panama Canal		
2/18/25	Cartagena, Colombia	10:00 AM	6:00 PM
2/19/25	At Sea		
2/20/25	At Sea		
2/21/25	Miami, Florida	6:00 AM	

Revised Itinerary			
Port Name	Arrival	Depart	
Los Angeles, California		4:00 PM	
At Sea			
Cabo San Lucas, Mexico	11:00 AM	7:00 PM	
Puerto Vallarta, Mexico	12:00 PM	9:00 PM	
At Sea			
At Sea			
Puerto Quetzal, Guatemala	7:00 AM	6:00 PM	
At Sea			
Puntarenas (Puerto Caldera), Costa Rica	7:00 AM	6:00 PM	
At Sea			
Panama City (Pacific Cruise Terminal), Panama	7:00 AM	9:00 PM	
Daylight Transit Panama Canal			
Cartagena, Colombia	10:00 AM	6:00 PM	
At Sea			
At Sea			
Miami, Florida	6:00 AM		

**SHORE EXCURSIONS**

Shore excursions booked through NCL for Manzanillo, Mexico, will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Shore excursions booked through NCL for Puerto Quetzal, Guatemala, and Puntarenas (Puerto Caldera), Costa Rica, will be automatically adjusted to coincide with the new times in port; no further action is required. If we are unable to make the necessary adjustments, impacted shore excursions will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit [www.ncl.com](http://www.ncl.com) for local contact information.



#### **TRAVEL DOCUMENTS**

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit [www.ncl.com/freestyle-cruise/cruise-travel-documents](http://www.ncl.com/freestyle-cruise/cruise-travel-documents). Requirements and policies are subject to change.

#### **YOUR HEALTH AND SAFETY**

It is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit [www.ncl.com/sail-safe](http://www.ncl.com/sail-safe).

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit [www.ncl.com/travel-requirements-by-country](http://www.ncl.com/travel-requirements-by-country) to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

Our guests are the heart of Norwegian Cruise Line, and we are grateful that you've chosen to sail with us!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line