



November 5, 2024

**IMPORTANT INFORMATION**  
**Itinerary Change**

Dear Valued Guests and Travel Partners,

The itinerary for your upcoming vacation on board Norwegian Joy on April 23, 2025, has changed. In addition, the departure time in Seattle, Washington, has been updated to 4:00 p.m. local time. Travel Partners are asked to share this information with impacted guests.

We strive to create vacation experiences that delight our guests, but sometimes issues arise, and our itineraries need to be altered. From time to time, ports may become unavailable due to various reasons such as port congestion, maintenance work, or external events. These changes are unfortunately outside of our control and can happen even after we have confirmed dates and times with a port. While port changes may occur, rest assured that we are always working hard to provide you with a smooth and enjoyable journey.

We recognize the important role that destinations play in our guests' vacation decision-making process and assure you that these modifications were made with an optimal guest experience in mind. As such, we are pleased to share that we have added a visit to Sitka, Alaska, and extended our stay in Victoria, British Columbia. In Sitka, Alaska, guests can experience the unique blend of Russian and Native Alaskan heritage, explore historic sites, and enjoy stunning coastal views along with the chance to spot local wildlife like bald eagles, sea otters, and even brown bears.

Please note, we will now depart Seattle, Washington, at 4:00 p.m., local time. The modified itinerary is as follows:

Original Itinerary			
Date	Port Name	Arrival	Depart
4/23/25	Seattle, WA		5:00 PM
4/24/25	At Sea		
4/25/25	Ketchikan, Alaska	7:00 AM	5:00 PM
4/26/25	Juneau, Alaska	9:00 AM	9:00 PM
4/27/25	Skagway, Alaska	7:00 AM	8:00 PM
4/28/25	Icy Strait Point, Alaska	7:00 AM	8:00 PM
4/28/25			
4/29/25	Cruise Glacier Bay, Alaska		
4/30/25	At Sea		
5/1/25	Victoria, British Columbia	1:00 PM	11:59 PM
5/2/25	Seattle, WA	6:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Seattle, WA		4:00 PM
At Sea		
Ketchikan, Alaska	7:00 AM	5:00 PM
Juneau, Alaska	9:00 AM	9:00 PM
Skagway, Alaska	7:00 AM	8:00 PM
Cruise Glacier Bay, Alaska		
Icy Strait Point, Alaska	5:00 PM	10:00 PM
Sitka, AK	8:00 AM	6:00 PM
At Sea		
Victoria, British Columbia	11:00 AM	11:59 PM
Seattle, WA	6:00 AM	

**GUESTS WHO PURCHASED FLIGHTS DIRECTLY THROUGH NCL**

Flights for all guests who arranged airfare through Norwegian Cruise Line will be automatically reticketed to coincide with the updated departure time, if required.

**GUESTS WITH INDEPENDENT FLIGHTS**

All guests with independent flights are encouraged to contact their airline provider and reschedule their flights; if applicable. We recommend that all guests work directly with their travel insurance provider, and airline carrier if applicable, for reimbursement options related to any expenses incurred. Should any airline-imposed change/cancelation

fees not be covered by your insurance provider or the airline, we will reimburse up to \$300 USD per person. Please submit your receipts including documentation of denied claim for review at [www.ncl.com/case-submission](http://www.ncl.com/case-submission).

#### **SHORE EXCURSIONS**

Shore excursions booked through NCL for Icy Strait Point, Alaska, will be automatically adjusted to coincide with the new dates and times in port; no further action is required. If we are unable to make the necessary adjustments, impacted shore excursions will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Shore excursions for Sitka, Alaska, will be available to book in three weeks. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit [www.ncl.com](http://www.ncl.com) for local contact information.

#### **TRAVEL DOCUMENTS**

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit [www.ncl.com/freestyle-cruise/cruise-travel-documents](http://www.ncl.com/freestyle-cruise/cruise-travel-documents). Requirements and policies are subject to change.

#### **YOUR HEALTH AND SAFETY**

It is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit [www.ncl.com/sail-safe](http://www.ncl.com/sail-safe).

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit [www.ncl.com/travel-requirements-by-country](http://www.ncl.com/travel-requirements-by-country) to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

Our guests are the heart of our company and we are grateful that you've chosen to sail with us!

Sincerely,

Norwegian Cruise Line