



December 20, 2024

IMPORTANT INFORMATION **Itinerary Change**

Dear Valued Guests and Travel Partners,

The itinerary for your upcoming vacation on board Norwegian Joy on May 2, 2025, has changed. Travel Partners are asked to share this information with impacted guests.

We strive to create vacation experiences that delight our guests, but occasionally issues arise, and our itineraries need to be altered. Sometimes, to improve efficiency and/or the guest experience, we may adjust the arrival and departure times at various destinations to provide a more seamless, immersive experience and to ensure punctual arrivals at each port on the itinerary. While changes may occur, rest assured that we are always working hard to provide you with a smooth and enjoyable journey.

We recognize the important role that destinations play in our guests' vacation decision-making process and assure you that these modifications were made with an optimal guest experience in mind. While we will no longer cruise Hubbard Glacier, Alaska, we are pleased to share that we have extended our visits to Juneau and Skagway, Alaska. In addition, we have added the experience of cruising Glacier Bay, Alaska. You will be treated to one of the most awe-inspiring natural wonders in the world. This UNESCO World Heritage Site offers breathtaking views of massive tidewater glaciers, pristine fjords, and dramatic snow-capped peaks. As Norwegian Joy navigates the serene waters, you can witness glaciers calving spectacularly into the sea and spot incredible wildlife, including humpback whales, sea lions, and the occasional bear along the shoreline. The revised itinerary is as follows:

Original Itinerary				Revised Itinerary		
Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart
5/2/25	Seattle, WA		4:00 PM	Seattle, WA		4:00 PM
5/3/25	At Sea			At Sea		
5/4/25	Juneau, Alaska	3:00 PM	10:00 PM	Ketchikan, Alaska	7:00 AM	5:00 PM
5/5/25	Skagway, Alaska	7:00 AM	7:00 PM	Juneau, Alaska	9:00 AM	9:30 PM
5/6/25	Sitka, Alaska	9:00 AM	6:00 PM	Cruise Glacier Bay, Alaska		
5/7/25	Cruise Hubbard Glacier			Skagway, Alaska	6:00 AM	7:00 PM
5/8/25	Icy Strait Point, Alaska	7:00 AM	4:00 PM	Sitka, Alaska	9:00 AM	6:00 PM
5/9/25	Ketchikan, Alaska	8:00 AM	8:00 PM	Icy Strait Point, Alaska	7:00 AM	4:00 PM
5/10/25	At Sea			At Sea		
5/11/25	Victoria, BC, Canada	8:00 AM	6:00 PM	Victoria, BC, Canada	1:00 PM	11:00 PM
5/12/25	Seattle, WA	6:00 AM		Seattle, WA	6:00 AM	

SHORE EXCURSIONS

Shore excursions booked through NCL for Juneau, Skagway, Sitka, Icy Strait Point, and Ketchikan, Alaska, and Victoria, BC, Canada, will be automatically adjusted to coincide with the new dates and times in port; no further action is required. If we are unable to make the necessary adjustments, impacted shore excursions will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your

responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

Our guests are the heart of our company and we are grateful that you've chosen to sail with us!

Sincerely,

Norwegian Cruise Line