



December 20, 2024

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

The itinerary for your upcoming vacation on board Norwegian Joy on September 10, 2025, has changed. In addition, the departure time in Seattle, Washington, has been updated, and will now commence at 4:00 p.m., local time. Travel Partners are asked to share this information with impacted guests.

We strive to create vacation experiences that delight our guests, but occasionally issues arise, and our itineraries need to be altered. Sometimes, to improve efficiency and/or the guest experience, we may adjust the arrival and departure times at various destinations to provide a more seamless, immersive experience and to ensure punctual arrivals at each port on the itinerary. While changes may occur, rest assured that we are always working hard to provide you with a smooth and enjoyable journey.

We recognize the important role destinations play in our guests' vacation decision-making process and assure you that these modifications were made with an optimal guest experience in mind. While we will no longer visit Icy Strait Point, Alaska, or cruise Endicott Arm & Dawes Glacier, Alaska, we are pleased to share that we have added a visit to Sitka, Alaska, along with the breathtaking experience of cruising Glacier Bay, one of the most awe-inspiring natural wonders in the world. In Sitka, guests can immerse themselves in the unique blend of Russian and Native Alaskan heritage, explore historic sites, and enjoy stunning coastal views. Guests may also spot local wildlife, including bald eagles, sea otters, and even brown bears.

In addition, we have extended our visits to Ketchikan, Juneau, and Skagway, Alaska, as well as Victoria, British Columbia. Please note, we will now depart Seattle, Washington, at 4:00 p.m. local time. The revised itinerary is as follows:

Original Itinerary			
Date	Port Name	Arrival	Depart
9/10/25	Seattle, WA		5:00 PM
9/11/25	At Sea		
9/12/25	Ketchikan, AK	7:00 AM	5:00 PM
9/13/25	Juneau, AK	9:00 AM	9:00 PM
9/14/25	Skagway, AK	7:00 AM	8:00 PM
9/15/25	Icy Strait Point, AK	7:00 AM	8:00 PM
9/16/25	Endicott Arm & Dawes Glacier		
9/17/25	At Sea		
9/18/25	Victoria, BC, Canada	1:00 PM	11:59 PM
9/19/25	Seattle, WA	6:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Seattle, WA		4:00 PM
At Sea		
Sitka, AK	10:00 AM	6:00 PM
Juneau, AK	9:00 AM	10:00 PM
Skagway, AK	6:30 AM	8:00 PM
Cruise Glacier Bay, AK		
Ketchikan, AK	8:00 AM	8:00 PM
At Sea		
Victoria, BC, Canada	9:00 AM	11:00 PM
Seattle, WA	6:00 AM	

SHORE EXCURSIONS

Shore excursions booked through NCL for Icy Strait Point, Alaska, will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Shore excursions booked through NCL for Ketchikan, Alaska, and Victoria, British Columbia, will be automatically adjusted to coincide with the new dates and times in port; no further action is required. If we are unable to make the necessary adjustments, impacted shore excursions will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Shore excursions for Sitka, Alaska, will be available to book in three weeks. If you are interested in booking new excursions for your upcoming

vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

Our guests are the heart of our company and we are grateful that you've chosen to sail with us!

Sincerely,

Norwegian Cruise Line