



September 30, 2025

IMPORTANT INFORMATION
Voyage Cancellation

Dear Valued Guests and Travel Partners,

We are committed to providing exceptional vacation experiences, both aboard our ships and by taking our guests to some of the most sought-out destinations around the world. While we try to maintain original itineraries as much as possible, at times modifications are made to optimize voyages to meet guest demand or due to changing port availability.

Due to port availability, Norwegian Joy's sailings from Miami, Fla. from December 18, 2026 through and including December 28, 2026, have unfortunately been canceled and will be replaced with a new itinerary soon to go on sale. Travel partners are kindly asked to ensure that impacted clients review this information.

Now, let's talk about what happens next, here's everything you need to know:

A full monetary refund of the fare paid for the canceled cruise will be automatically returned to the original form of payment used at the time of reservation. Refunds will be automatically processed within 30 business days, and funds should appear within seven to 10 business days after processing, depending on each financial institution's internal policies. If your reservation was paid with a previously issued Future Cruise Credit (FCC), 100% of the FCC used will be automatically re-applied to your Latitudes account within 10 days of the cancellation date. No further action is required.

We know this change wasn't part of your original plans, and we're grateful for your understanding. To thank you, we're extending a 10% discount in the form of a FCC, which can be applied to any of our published sailings through December 31, 2026. The credit will be available starting October 6, 2025, and we hope it brings you one step closer to your next unforgettable journey with us.

Our team is working diligently to open new sailings for these dates, featuring more immersive itineraries in the Caribbean and Bahamas, perfect for guests looking for longer cruises during the holiday season. These new sailings will be available to book in the near future. In the meantime, if you're still dreaming of that perfect getaway, we have some fantastic alternative sailings with the same itinerary:

Norwegian Joy

November 23, 2026, December 14, 2026, December 31, 2026 and January 4, 2027: 4-Day Bahamas Roundtrip from Miami: Great Stirrup Cay and Nassau

December 11, 2026 & January 8, 2027: 3-Day Bahamas Roundtrip from Miami: Great Stirrup Cay and Nassau

Norwegian Jewel

December 18, 2026: 5-Day Bahamas Roundtrip from Miami: Great Stirrup Cay and Nassau

If one of these options, or any other adventure, catches your eye, you're welcome to book now and apply your FCC once it's available.

Our dedicated team is available to help you rebook, or to plan a new cruise vacation, when you are ready. Please contact us at 1-800-327-7030, or your travel professional, to get started. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

As always, we are at your service and appreciate your understanding.

Sincerely,

Norwegian Cruise Line