

July 30, 2025

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We've made an update to your itinerary for your upcoming Norwegian Joy cruise setting sail on March 27, 2026. Travel partners are asked to please ensure that impacted guests review this information.

We know planning a vacation is practically a full-time job with researching, planning, and cramming everything you *might* need into a suitcase that barely zips. It's a whole production, and we see you. So, when we make an itinerary change, it's never just a line on a map, it's something we think about carefully, always with your experience at the heart of it.

In this case, a previously scheduled stop at Great Stirrup Cay, Bahamas, on April 2, 2026, has been canceled due to a private charter event. We know a change can be a letdown, and as fellow cruise lovers, we truly understand how disappointing it can be. With an unexpected day at sea, you have more time to explore everything Norwegian Joy has to offer! From incredible dining to entertainment and activities, we've got you covered. Once onboard, be sure to check out the Freestyle Daily or hop on the NCL App to see what's happening each day on the ship.

But here's the silver lining: we've extended your stay in Tortola, British Virgin Islands. With four extra hours in port, you've got even more time to soak up the sun, stroll the waterfront, and maybe even squeeze in one more adventure! Whether it's exploring hidden coves, snorkeling in crystal-clear waters, or just kicking back with a rum punch and island views, your extra time in paradise is yours to enjoy, however you choose to spend it.

We appreciate your understanding and can't wait to welcome you aboard for a vacation that's still full of unforgettable moments and well-earned relaxation. The updated itinerary is as shown below.

Original Itinerary				
Day	Date	Port Name	Arrival	Depart
Fri	3/27/26	Orlando-Beaches-Port Canaveral, FL		4:00 PM
Sat	3/28/26	At Sea		
Sun	3/29/26	Puerto Plata, Dominican Republic	9:00 AM	4:00 PM
Mon	3/30/26	St. Thomas, Virgin Islands	11:00 AM	7:00 PM
Tue	3/31/26	Tortola, British Virgin Islands	6:45 AM	2:00 PM
Wed	4/1/26	At Sea		
Thu	4/2/26	Great Stirrup Cay, Bahamas	10:00 AM	6:00 PM
Fri	4/3/26	Orlando-Beaches-Port Canaveral, FL	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Orlando-Beaches-Port Canaveral, FL		4:00 PM
At Sea		
Puerto Plata, Dominican Republic	9:00 AM	4:00 PM
St. Thomas, Virgin Islands	11:00 AM	7:00 PM
Tortola, British Virgin Islands	6:45 AM	6:00 PM
At Sea		
At Sea		
Orlando-Beaches-Port Canaveral, FL	7:00 AM	

SHORE EXCURSIONS

If you booked a shore excursion through NCL for Great Stirrup Cay, Bahamas, no worries, we've got it handled. Those tours will be automatically canceled, and a full monetary refund will be credited directly to the original payment method used at the time of reservation. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.



You're at the heart of everything we do at Norwegian Cruise Line, and we're genuinely grateful you've chosen to sail with us. Here's to smooth seas, unforgettable memories, and a vacation that's everything you dreamed of and MORE.

As always, we are at your service.

Sincerely,

Norwegian Cruise Line