



It's Different Out Here™

May 5, 2026

IMPORTANT INFORMATION

Voyage Cancellation

Dear Valued Guests and Travel Partners,

Your planned cruise on Norwegian Joy's April 12, 2027, sailing, has unfortunately been canceled due to a full ship charter. Travel partners are asked to please ensure that impacted guests review this information.

If your schedule is flexible and are still looking for that perfect getaway, we have some fantastic alternative sailings with a similar itinerary:

Norwegian Getaway

April 12, 2027: 4-Day Bahamas Round-trip from Miami: Great Stirrup Cay & Nassau

Norwegian Viva

April 13, 2027: 5-Day Caribbean Round-trip from Miami: Great Stirrup Cay & Dominican Republic

April 18, 2027: 7-Day Caribbean Round-trip from Miami: Great Stirrup Cay & Harvest Caye

If one of these options or any other adventure catches your eye, our dedicated team is available to help you rebook or plan a new cruise vacation when you are ready. Please contact us at 1-800-327-7030, or your travel professional, to get started. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

Below is everything you need to know about what happens next:

A full monetary refund of the fare paid for the canceled cruise will be automatically returned to the original form of payment provided at the time of reservation. No further action is required; the refund will be automatically processed within 30 business days. You will see the refund returned to the original form of payment seven to 10 business days from the processed date. The visibility of the funds is dependent on each financial institution's internal policies.

For those reservations paid via a previously issued Future Cruise Credit (FCC), 100% of the FCC used will be automatically re-applied to your Latitudes account within 10 days of the cancellation date. No further action is required.

We recognize this change wasn't part of your original travel arrangements, and as a token of our appreciation for your patience, we're pleased to offer you a 10% discount in the form of an FCC to be used towards any of our published sailings through December 31, 2027. The FCC will be available for use beginning on May 11, 2026.

As always, we are at your service and appreciate your understanding.

Sincerely,

Norwegian Cruise Line