



It's Different Out Here™

September 2, 2026

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We're excited to welcome you aboard Norwegian Joy for your upcoming cruise departing May 11, 2027. As part of our commitment to delivering a seamless, memorable experience, we'd like to share an update to your itinerary. Travel partners are asked to please ensure that impacted guests review this information.

Even the most thoughtfully curated itineraries may occasionally evolve. While changes can be unexpected, they often allow us to fine-tune the journey in ways that enhance both comfort and experience. In this case, our arrival in Vancouver, Canada has been adjusted due to tidal restrictions, allowing for safer, smoother navigation. Your updated itinerary is below.

Original Itinerary				
Day	Date	Port Name	Arrival	Depart
Tue	5/11/27	Los Angeles, CA		4:00 PM
Wed	5/12/27	At Sea		
Thu	5/13/27	San Francisco, CA	7:00 AM	OVN
Fri	5/14/27	San Francisco, CA	OVN	1:00 PM
Sat	5/15/27	At Sea		
Sun	5/16/27	Victoria, BC, Canada	1:00 PM	9:00 PM
Mon	5/17/27	Vancouver, Canada	9:30 AM	OVN
Tue	5/18/27	Vancouver, Canada	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Los Angeles, CA		4:00 PM
At Sea		
San Francisco, CA	7:00 AM	OVN
San Francisco, CA	OVN	1:00 PM
At Sea		
Victoria, BC, Canada	1:00 PM	9:00 PM
Vancouver, Canada	11:45 AM	OVN
Vancouver, Canada	7:00 AM	

SHORE EXCURSIONS

If you booked a shore excursion through NCL for Vancouver, Canada, we've got it taken care of. We're working to adjust those tours to match the revised times in port. If we're unable to make it work, the impacted excursions will be canceled, and a full refund will be automatically credited directly to the original payment method used at the time of reservation. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

The horizon is calling, and we're ready to make this vacation one you'll never forget. See you aboard soon!

As always, we are at your service.

Sincerely,
Norwegian Cruise Line