



November 4, 2025

IMPORTANT INFORMATION
Itinerary Updates

Dear Valued Guests and Travel Partners,

We're excited to welcome you aboard Norwegian Joy for your upcoming cruise departing June 7, 2027. Due to updated port availability, we've made a few itinerary adjustments. Travel partners are asked to please ensure that impacted guests review this information.

We work closely with port authorities to finalize every detail well in advance, but circumstances can shift unexpectedly, and sometimes we're informed that space is no longer available. With that in mind, we want to inform you that the order of our visits to Icy Strait Point, Sitka and Skagway, Alaska, have changed, as shown below.

Additionally, it has come to our attention that the itinerary online for this sailing did not accurately reflect the reservation system, which correctly stated that the voyage will visit Endicott Arm and Dawes Glacier, not Glacier Bay as depicted on ncl.com. To confirm, your itinerary includes a cruise past Endicott Arm and Dawes Glacier as correctly reflected on your confirmation at the time of booking. Rest assured, Endicott Arm and Dawes Glacier offers spectacular glacier scenery and wildlife viewing opportunities that are very similar to those found in Glacier Bay, ensuring you will still enjoy an unforgettable Alaskan experience. We apologize sincerely for any confusion this may have caused.

Original Itinerary				
Day	Date	Port Name	Arrival	Depart
Mon	6/7/27	Seattle, WA		3:00 PM
Tue	6/8/27	At Sea		
Wed	6/9/27	Ketchikan, AK	7:00 AM	5:00 PM
Thu	6/10/27	Sitka, AK	8:00 AM	5:00 PM
Fri	6/11/27	Skagway, AK	8:00 AM	7:30 PM
Sat	6/12/27	Icy Strait Point, AK	7:00 AM	5:00 PM
Sun	6/13/27	Endicott Arm & Dawes Glacier		
Sun	6/13/27	Juneau, AK	12:30 PM	9:30 PM
Mon	6/14/27	At Sea		
Tue	6/15/27	Victoria, BC, Canada	5:00 PM	OVN
Wed	6/16/27	Seattle, WA	6:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Seattle, WA		3:00 PM
At Sea		
Ketchikan, AK	7:00 AM	5:00 PM
Icy Strait Point, AK	9:00 AM	7:00 PM
Sitka, AK	7:00 AM	5:00 PM
Skagway, AK	9:00 AM	7:00 PM
Endicott Arm & Dawes Glacier		
Juneau, AK	12:30 PM	9:30 PM
At Sea		
Victoria, BC, Canada	5:00 PM	OVN
Seattle, WA	6:00 AM	

SHORE EXCURSIONS

If you booked a shore excursion through NCL for Icy Strait Point, Sitka or Skagway, Alaska, no worries, we've got it handled. We're working to adjust those tours to match the revised port dates and times. If we're unable to make it work, the impacted excursions will be canceled, and a full refund will be automatically credited directly to the original payment method used at the time of reservation. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.



For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience! Get ready to be amazed by Alaska's breathtaking glaciers and wildlife, your adventure awaits!

Sincerely,

Norwegian Cruise Line