



It's Different Out Here™

September 3, 2026

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We're excited to welcome you aboard Norwegian Joy for your upcoming cruise departing July 23, 2027. As part of our commitment to delivering a seamless and enriching experience, we've made an itinerary adjustment due to newly updated port availability. Travel partners are asked to please ensure that impacted guests review this information.

Even the most thoughtfully planned sailings can occasionally shift course. While these moments aren't always expected, they often open the door to fresh ways of experiencing your vacation, new rhythms, new views, and a little more room to simply relax into the journey. We work closely with port authorities around the world to secure each call far in advance, but from time to time circumstances change and we're informed that space is no longer available.

As a result, our visit to Juneau, Alaska, has been replaced with a visit to Sitka, Alaska. Additionally, we have slightly adjusted our arrival time in Icy Strait Point, Alaska. In place of Glacier Bay, your voyage will now include scenic cruising through Hubbard Glacier, where magnificent ice formations, rugged mountain scenery, and opportunities to spot Alaska's iconic wildlife come together to create a truly memorable experience. While your itinerary has evolved, the breathtaking scenery and unforgettable moments that define an Alaska cruise remain very much a part of your journey. Your updated itinerary is below.

Original Itinerary				
Day	Date	Port Name	Arrival	Depart
Fri	7/23/27	Seattle, WA		3:00 PM
Sat	7/24/27	At Sea		
Sun	7/25/27	Juneau, AK	2:00 PM	10:00 PM
Mon	7/26/27	Cruise Glacier Bay, AK		
Tue	7/27/27	Icy Strait Point, AK	6:00 AM	3:00 PM
Wed	7/28/27	Ketchikan, AK	6:00 AM	1:15 PM
Thu	7/29/27	Victoria, BC, Canada	8:00 PM	11:59 PM
Fri	7/30/27	Seattle, WA	6:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Seattle, WA		3:00 PM
At Sea		
Sitka, AK	11:00 AM	8:00 PM
Cruise Hubbard Glacier, AK		
Icy Strait Point, AK	7:00 AM	3:00 PM
Ketchikan, AK	6:00 AM	1:15 PM
Victoria, BC, Canada	8:00 PM	11:59 PM
Seattle, WA	6:00 AM	

SHORE EXCURSIONS

If you booked a shore excursion through NCL for Juneau, AK, we've got it taken care of. Those tours will be automatically canceled, and a full monetary refund will be credited directly to the original payment method used at the time of reservation. If you booked a shore excursion through NCL for Icy Strait Point, AK, we've got it handled too. We're working to adjust those tours to match the revised times in port. If we're unable to make it work, the impacted excursions will be canceled, and a full refund will be automatically credited directly to the original payment method used at the time of reservation. Shore excursions for Sitka, Alaska will be available in approximately three weeks. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.



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For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

The horizon is calling, and we're ready to make this vacation one you'll never forget. See you aboard soon!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line