



It's Different Out Here™

September 3, 2026

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We're excited to welcome you aboard Norwegian Joy for your upcoming cruise departing August 20, 2027. As part of our commitment to delivering a seamless and enriching experience, we've made an itinerary adjustment due to newly updated port availability. Travel partners are asked to please ensure that impacted guests review this information.

Even the most thoughtfully planned sailings can occasionally shift course. While these moments aren't always expected, they often open the door to fresh ways of experiencing your vacation, new rhythms, new views, and a little more room to simply relax into the journey. We work closely with port authorities around the world to secure each call far in advance, but from time to time circumstances change and we're informed that space is no longer available.

As a result, we have made a few updates to your voyage, including a revised port sequence. While you will still visit many of the Alaska destinations originally planned, including Juneau, Sitka, and Icy Strait Point, these ports will now be experienced in a different order. In addition, Skagway has been replaced with scenic cruising through Endicott Arm & Dawes Glacier. Although your itinerary has evolved, your voyage will continue to showcase the remarkable beauty, wildlife, glaciers, and coastal landscapes that make Alaska such an extraordinary place to explore. Your updated itinerary is below.

Original Itinerary				
Day	Date	Port Name	Arrival	Depart
Fri	8/20/27	Seattle, WA		3:00 PM
Sat	8/21/27	At Sea		
Sun	8/22/27	Juneau, AK	2:00 PM	10:00 PM
Mon	8/23/27	Skagway, AK	6:30 AM	8:00 PM
Tue	8/24/27	Cruise Hubbard Glacier, AK		
Wed	8/25/27	Sitka, AK	8:00 AM	6:00 PM
Thu	8/26/27	Icy Strait Point, AK	7:00 AM	4:00 PM
Fri	8/27/27	Ketchikan, AK	8:00 AM	8:00 PM
Sat	8/28/27	At Sea		
Sun	8/29/27	Victoria, BC, Canada	8:00 AM	6:00 PM
Mon	8/30/27	Seattle, WA	6:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Seattle, WA		3:00 PM
At Sea		
Icy Strait Point, AK	1:00 PM	10:00 PM
Cruise Hubbard Glacier, AK		
Sitka, AK	10:00 AM	6:00 PM
Juneau, AK	8:00 AM	8:00 PM
Endicott Arm & Dawes Glacier		
Ketchikan, AK	8:00 AM	8:00 PM
At Sea		
Victoria, BC, Canada	8:00 AM	6:00 PM
Seattle, WA	6:00 AM	

SHORE EXCURSIONS

If you booked a shore excursion through NCL for Skagway, AK, no worries, we've got it handled. Those tours will be automatically canceled, and a full monetary refund will be credited directly to the original payment method used at the time of reservation. If you booked a shore excursion through NCL for Juneau, Sitka, and/or Icy Strait Point, AK, no worries, we've got it handled. We're working to adjust those tours to match the revised times in port. If we're unable to make it work, the impacted excursions will be canceled, and a full refund will be automatically credited directly to the original payment method used at the time of reservation. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

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For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

The horizon is calling, and we're ready to make this vacation one you'll never forget. See you aboard soon!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line