



It's Different Out Here™

September 15, 2026

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We're excited to welcome you aboard Norwegian Prima for your holiday cruise departing December 20, 2026. As we prepare for this special sailing, we want to share an update to your itinerary. Travel partners are asked to please ensure that impacted guests review this information.

While we work closely with port partners around the world to confirm our visits well in advance, circumstances can occasionally change, requiring adjustments to our plans. We recognize how important each destination is to your vacation and sincerely appreciate your understanding and flexibility.

Due to updated port availability, we're unable to visit Willemstad, Curaçao as originally planned. We're pleased to share that Philipsburg, St. Maarten has been added to your holiday itinerary. With beautiful beaches, colorful waterfronts, and a distinctive blend of Dutch and French Caribbean culture, St. Maarten offers plenty of opportunities to explore, relax, and enjoy the festive spirit of the season. Your revised itinerary appears below.

Original Itinerary				
Day	Date	Port Name	Arrival	Depart
Sun	12/20/26	San Juan, PR		4:00 PM
Mon	12/31/26	At Sea		
Tue	12/22/26	Oranjestad, Aruba	7:00 AM	8:00 PM
Wed	12/23/26	Willemstad, Curacao	7:00 AM	8:00 PM
Thu	12/24/26	At Sea		
Fri	12/25/26	St. Thomas, Virgin Islands	7:00 AM	5:00 PM
Sat	12/26/26	Tortola, British Virgin Islands	7:00 AM	5:00 PM
Sun	12/27/26	San Juan, PR	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
San Juan, PR		4:00 PM
At Sea		
Oranjestad, Aruba	7:00 AM	8:00 PM
At Sea		
Philipsburg, St. Maarten	7:00 AM	5:00 PM
St. Thomas, Virgin Islands	7:00 AM	5:00 PM
Tortola, British Virgin Islands	7:00 AM	5:00 PM
San Juan, PR	7:00 AM	

SHORE EXCURSIONS

If you booked a shore excursion through NCL for Willemstad, Curacao, no worries, we've got it handled. Those tours will be automatically canceled, and a full monetary refund will be credited directly to the original payment method used at the time of reservation. Shore excursions for Philipsburg, St. Maarten will be available to book in approximately three weeks. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.



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Thank you for choosing to spend your holidays with us. We look forward to welcoming you aboard for an unforgettable celebration at sea.

As always, we are at your service.

Sincerely,

Norwegian Cruise Line