

January 14, 2026

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We're excited to welcome you aboard Norwegian Prima for your upcoming cruise departing September 20, 2026. As part of our commitment to delivering a seamless and enriching experience, we've made an adjustment to the itinerary. Travel partners are asked to please ensure that impacted guests review this information.

While we're always working to bring your dream vacation to life, there are times when a slight course adjustment helps ensure the best overall guest experience. With that in mind, we've adjusted the timing of our visits to Puerto Plata, Dominican Republic, St. Thomas, Virgin Islands, Tortola, British Virgin Islands and Great Stirrup Cay, Bahamas, so you can make the most of your time ashore and enjoy a more seamless, immersive journey.

As part of this change, we've extended our visits to St. Thomas, Virgin Islands, Tortola, British Virgin Islands and Great Stirrup Cay, Bahamas, providing you with more time to explore, linger a little longer, and soak up every moment ashore. Additionally, our arrival time in Orlando-Beaches-Port Canaveral, FL, has changed from 6:00 a.m. to 7:00 a.m. Your updated itinerary is below.

Original Itinerary				
Day	Date	Port Name	Arrival	Depart
Sun	9/20/26	Orlando-Beaches-Port Canaveral, FL		4:00 PM
Mon	9/21/26	At Sea		
Tue	9/22/26	Puerto Plata, Dominican Republic	10:30 AM	6:30 PM
Wed	9/23/26	St. Thomas, Virgin Islands	1:30 PM	8:00 PM
Thu	9/24/26	Tortola, British Virgin Islands	6:00 AM	12:30 PM
Fri	9/25/26	At Sea		
Sat	9/26/26	Great Stirrup Cay, Bahamas	11:30 AM	5:30 PM
Sun	9/27/26	Orlando-Beaches-Port Canaveral, FL	6:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Orlando-Beaches-Port Canaveral, FL		4:00 PM
At Sea		
Puerto Plata, Dominican Republic	9:00 AM	4:00 PM
St. Thomas, Virgin Islands	11:00 AM	7:00 PM
Tortola, British Virgin Islands	6:45 AM	2:00 PM
At Sea		
Great Stirrup Cay, Bahamas	10:30 AM	5:30 PM
Orlando-Beaches-Port Canaveral, FL	7:00 AM	

SHORE EXCURSIONS

If you booked a shore excursion through NCL for Puerto Plata, Dominican Republic, St. Thomas, Virgin Islands, or Tortola, British Virgin Islands, no worries, we've got it handled. We're working to adjust those tours to match the revised port times. If we're unable to make it work, the impacted excursions will be canceled, and a full refund will be automatically credited directly to the original payment method used at the time of reservation. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.



The horizon is calling, and we're ready to make this journey one you'll never forget. See you aboard soon!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line