



It's Different Out Here™

August 18, 2026

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We're looking forward to welcoming you aboard Norwegian Prima for your upcoming cruise departing March 28, 2027. As part of our commitment to delivering the best possible vacation experience, we've made an update to your itinerary based on recently confirmed port availability. Travel partners are asked to please ensure that impacted guests review this information.

Even the most thoughtfully planned sailings can occasionally shift course. While these moments aren't always expected, they often open the door to fresh ways of experiencing your vacation, new rhythms, new views, and a little more room to simply relax into the journey. We work closely with port authorities around the world to secure each call far in advance, but from time to time circumstances change and we're informed that space is no longer available. As fellow travelers at heart, we understand that itinerary changes can bring disappointment, and we truly appreciate your understanding and flexibility.

Due to recent updates, our visit to Kralendijk, Bonaire has been replaced with a visit to Castries, Saint Lucia. Similar to Kralendijk, Castries offers stunning Caribbean scenery, a vibrant local culture, and easy access to some of the region's most celebrated natural attractions. Additionally, our time in St. Thomas, Virgin Islands has been adjusted as shown below.

Original Itinerary				
Day	Date	Port Name	Arrival	Depart
Sun	3/28/27	San Juan, PR		4:00 PM
Mon	3/29/27	Tortola, British Virgin Islands	7:00 AM	5:00 PM
Tue	3/30/27	St. Thomas, Virgin Islands	7:00 AM	5:00 PM
Wed	3/31/27	At Sea		
Thu	4/1/27	Kralendijk, Bonaire	7:00 AM	8:00 PM
Fri	4/2/27	Oranjestad, Aruba	7:00 AM	8:00 PM
Sat	4/3/27	At Sea		
Sun	4/4/27	San Juan, PR	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
San Juan, PR		4:00 PM
Tortola, British Virgin Islands	7:00 AM	5:00 PM
St. Thomas, Virgin Islands	7:00 AM	3:00 PM
Castries, Saint Lucia	10:30 AM	7:00 PM
At Sea		
Oranjestad, Aruba	7:00 AM	8:00 PM
At Sea		
San Juan, PR	7:00 AM	

SHORE EXCURSIONS

If you booked a shore excursion through NCL for Kralendijk, Bonaire, no worries, we've got it handled. Those tours will be automatically canceled, and a full monetary refund will be credited directly to the original payment method used at the time of reservation. If you booked a shore excursion through NCL for St. Thomas, Virgin Islands, no worries, we've got that handled too. We're working to adjust those tours to match the revised times in port. If we're unable to make it work, the impacted excursions will be canceled, and a full refund will be automatically credited directly to the original payment method used at the time of reservation. Shore excursions for Castries, Saint Lucia will be available to book in approximately three weeks. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and



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assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

The horizon is calling, and we're ready to make this vacation one you'll never forget. See you aboard soon!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line