



It's Different Out Here™

April 20, 2026

IMPORTANT INFORMATION
Voyage Cancellation

Dear Valued Guests and Travel Partners,

We are committed to providing exceptional vacation experiences, both aboard our ships and by taking our guests to some of the most sought-out destinations around the world. Although we try to maintain original itineraries as much as possible, at times, occasional adjustments are necessary. Due to a change in Norwegian Prima's dry dock schedule where she will be receiving necessary enhancements, her sailing on April 28, 2027, has been canceled.

While she'll be receiving some well-deserved care, we understand this is not the update you were expecting or hoping for. As passionate cruisers ourselves, we sincerely apologize for any inconvenience or disappointment this may cause and want to assure you that we are here to support you every step of the way. Travel partners are asked to please ensure that impacted clients review this information.

Below, you'll find important details regarding what happens next:

A full monetary refund of the cruise fare paid will be automatically returned to the original form of payment used at the time of booking. No further action is required. Refunds will be processed within 30 business days, and funds typically appear on the original form of payment within seven to ten business days after processing, subject to your financial institution's policies. For reservations paid using a previously issued Future Cruise Credit (FCC), 100% of the FCC applied will be automatically reissued to your Latitudes account within 10 days of the cancellation date. No further action is required.

Future Cruise Credit (FCC)

We recognize this change wasn't part of your original travel arrangements, and as a token of our appreciation for your patience, we are pleased to offer a 10% Future Cruise Credit, valid toward any published sailing through December 31, 2027. This credit will be available beginning April 27, 2026, and we hope it helps bring you closer to your next unforgettable journey with us.

If you're still dreaming of that perfect getaway, we have some fantastic alternative sailings with a similar itinerary listed below:

Norwegian Dawn

April 29, 2027: 10-day Mediterranean from Rome to Barcelona: Italy, France & Spain

Norwegian Epic

May 9, 2027: 7-day Mediterranean from Rome to Barcelona: Florence & Marseille

Norwegian Prima

May 17, 2027: 10-day Mediterranean from Venice to Rome: Italy, France & Spain

If one of these options, or any other adventure, catches your eye, you're welcome to book now and apply your FCC once it's available.

Our dedicated team is ready to assist you with rebooking or planning a future cruise when you're ready. Please contact us at 1-800-327-7030 or reach out to your travel professional for assistance. Guests residing outside the U.S. or Canada may visit www.ncl.com for local contact information.

As always, we are at your service and thank you for choosing Norwegian Cruise Line.

Sincerely,

Norwegian Cruise Line

NORWEGIAN
CRUISE LINE®