



June 25, 2024

IMPORTANT INFORMATION
Voyage Change

Dear Valued Guests and Travel Partners,

The itinerary for your upcoming vacation on board Norwegian Sky on March 13, 2025, has changed from a 16-day to a 15-day voyage, and will now embark in Incheon, South Korea, on March 14, 2025. Travel partners are asked to share this information with impacted guests.

We are committed to delivering exceptional vacation experiences around the world. While it is always our intention to maintain original itineraries, at times unforeseen circumstances require us to make modifications. Due to limited port availability preventing us from embarking in Incheon, South Korea, on March 13, 2025, we will now embark in Incheon on March 14, 2025. In addition, while we will no longer visit Jeju (Jeju Island), South Korea, and Ishigaki, Japan, we are pleased to share that we will now include a call to Naha, Japan, allowing you to explore the scenic countryside, WWII memorials, magnificent limestone caves and so much more! The updated itinerary is as follows:

Original Itinerary			
Date	Port Name	Arrival	Depart
3/13/25	Incheon, South Korea		7:00 PM
3/14/25	Jeju (Jeju Island), South Korea	12:00 PM	9:00 PM
3/15/25	At Sea		
3/16/25	Ishigaki, Japan	7:00 AM	7:00 PM
3/17/25	Keelung, Taiwan	7:00 AM	6:00 PM
3/18/25	Kaohsiung, Taiwan	8:00 AM	4:00 PM
3/19/25	Hong Kong, China	11:30 AM	OVN
3/20/25	Hong Kong, China	OVN	6:00 PM
3/21/25	At Sea		
3/22/25	Nha Trang, Vietnam	7:00 AM	3:00 PM
3/23/25	Phu My, Vietnam	7:00 AM	5:00 PM
3/24/25	At Sea		
3/25/25	Laem Chabang, Thailand	6:00 AM	OVN
3/26/25	Laem Chabang, Thailand	OVN	8:00 PM
3/27/25	Ko Samui, Thailand	10:00 AM	6:00 PM
3/28/25	At Sea		
3/29/25	Singapore	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Incheon, South Korea		5:00 PM
At Sea		
Naha, Japan	7:00 AM	2:00 PM
Keelung, Taiwan	10:00 AM	6:00 PM
Kaohsiung, Taiwan	8:00 AM	4:00 PM
Hong Kong, China	11:30 AM	OVN
Hong Kong, China	OVN	6:00 PM
At Sea		
Nha Trang, Vietnam	7:00 AM	3:00 PM
Phu My, Vietnam	7:00 AM	5:00 PM
At Sea		
Laem Chabang, Thailand	6:00 AM	OVN
Laem Chabang, Thailand	OVN	8:00 PM
Ko Samui, Thailand	10:00 AM	6:00 PM
At Sea		
Singapore	7:00 AM	

As a result of this modification, all guests will receive a prorated refund of the original voyage fare paid, based on the reduced sailing length. All original promotions will be protected. If you have paid for your reservation in full, the prorated adjustment will be refunded and processed within 30 business days, to the original form of payment, used at the time of booking. If you have not yet paid in full, the adjustment will be automatically applied to your reservation within 30 business days.

As a gesture of appreciation for choosing to sail with us, and to thank you for your continued loyalty, we will be extending a 10% discount in the form of an FCC (Future Cruise Credit) to be used towards any of our published sailings through December 31, 2025. The FCC will be available for use beginning on Wednesday, July 10, 2024.

SHORE EXCURSIONS

Shore excursions booked through NCL for Jeju (Jeju Island), South Korea, and Ishigaki, Japan, will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Shore excursions booked through NCL for Keelung, Taiwan, will be automatically adjusted to coincide with the new times in port; no further action is required. If we are unable to make the necessary adjustments, impacted shore excursions will be automatically canceled, and a full monetary refund of the fare paid will be issued to your onboard account; no further action is required. Shore excursions for Naha, Japan, will be available to book in three weeks. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

It is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination-specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line