

July 11, 2025

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We've made an update to your itinerary for your upcoming Norwegian Spirit cruise setting sail on October 19, 2025. Travel partners are asked to please ensure that impacted guests review this information.

We know planning a vacation is practically a full-time job with researching, planning, and cramming everything you *might* need into a suitcase that barely zips. It's a whole production, and we see you. So, when we make an itinerary change, it's never just a line on a map, it's something we think about carefully, always with your experience at the heart of it.

Every now and then, unexpected changes pop up that can affect even the most carefully planned trip. We've done our best to keep your original itinerary just as you planned it, but from time to time, adjustments are necessary. In this case, specific tidal restrictions related to transiting the Kanmon Strait, which plays a critical role for ships of our size and depth, mean we'll no longer be able to call on Matsuyama, Japan. Our top priority is the safety of our guests and crew, and even though these changes are often beyond our control, as passionate cruisers ourselves, we truly understand how disappointing they can be.

The good news? We've added two incredible experiences to your journey with visits to Shimonoseki and Sakaiminato, Japan. Shimonoseki, famed for its fresh fugu and scenic waterfront, offers a taste of tradition with a side of seaside charm. In Sakaiminato, manga magic meets maritime heritage, where whimsical yokai statues, vibrant fish markets, and nearby treasures like Matsue Castle and Izumo-Taisha Shrine await. These two ports bring a delightful mix of seafood indulgence, cultural immersion, and unique local flair, perfect for enriching your cruise experience through coastal Japan. Your updated itinerary is below.

Original Itinerary			
Date	Port Name	Arrival	Depart
10/19/25	Seoul (Incheon), South Korea		4:00 PM
10/20/25	Jeju, South Korea	9:00 AM	5:00 PM
10/21/25	Nagasaki, Japan	7:00 AM	4:00 PM
10/22/25	Cruise Kanmon Strait		
10/22/25	Matsuyama, Japan	9:00 AM	5:30 PM
10/23/25	Cruise Kanmon Strait		
10/24/25	Kanazawa, Japan	7:00 AM	5:00 PM
10/25/25	Niigata, Japan	7:00 AM	3:00 PM
10/26/25	Sapporo (Otaru), Japan	1:00 PM	9:00 PM
10/27/25	Hakodate, Japan	11:00 AM	8:00 PM
10/28/25	At Sea		
10/29/25	Nagoya, Japan	8:00 AM	4:00 PM
10/30/25	Kobe, Japan	7:00 AM	6:00 PM
10/31/25	Mount Fuji (Shimizu), Japan	11:00 AM	10:00 PM
11/1/25	Tokyo, Japan	8:00 AM	11:59 PM
11/2/25	Tokyo, Japan	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Seoul (Incheon), South Korea		4:00 PM
Jeju, South Korea	9:00 AM	5:00 PM
Nagasaki, Japan	7:00 AM	4:00 PM
Shimonoseki, Japan	8:00 AM	5:00 PM
Sakaiminato, Japan	8:00 AM	6:00 PM
Kanazawa, Japan	7:00 AM	5:00 PM
Niigata, Japan	7:00 AM	3:00 PM
Sapporo (Otaru), Japan	1:00 PM	9:00 PM
Hakodate, Japan	11:00 AM	8:00 PM
At Sea		
Nagoya, Japan	8:00 AM	4:00 PM
Kobe, Japan	7:00 AM	6:00 PM
Mount Fuji (Shimizu), Japan	11:00 AM	10:00 PM
Tokyo, Japan	8:00 AM	11:59 PM
Tokyo, Japan	7:00 AM	

SHORE EXCURSIONS

If you booked a shore excursion through NCL for Matsuyama, Japan, no worries, we've got it handled. Those tours will be automatically canceled, and a full monetary refund will be credited directly to the original payment method used at the time of reservation.



Looking to book new excursions for your upcoming vacation? Shore excursions for Shimonoseki and Sakaiminato, Japan, will be available to book in approximately three weeks. Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

You're at the heart of everything we do at Norwegian Cruise Line, and we're genuinely grateful you've chosen to sail with us. Here's to smooth seas, unforgettable memories, and a vacation that's everything you dreamed of and MORE.

As always, we are at your service.

Sincerely,

Norwegian Cruise Line