

July 18, 2025

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We've made an update to your itinerary for your upcoming Norwegian Spirit cruise setting sail on March 29, 2026. In addition, the disembarkation time in Auckland, New Zealand, has been updated, and will now commence at 8:00 a.m., local time. Travel partners are asked to please ensure that impacted guests review this information.

We know planning a vacation is practically a full-time job with researching, planning, and cramming everything you might need into a suitcase that barely zips. It's a whole production, and we see you. So, when we make an itinerary change, it's never just a line on a map, it's something we think about carefully, always with your experience at the heart of it.

Every now and then, unexpected changes pop up that can affect even the most carefully planned trip. We've done our best to keep your original itinerary just as it was planned, but occasionally, a few adjustments are necessary.

In this case, Tauranga, New Zealand, is a tidal-restricted port, which plays a critical role for ships of our size and draft and requires us to adjust our arrival and departure times accordingly. To make the most of your time ashore and ensure an on-time arrival in Auckland, New Zealand, for disembarkation, we've adjusted the schedule for Tauranga, and we will now arrive in Auckland at 8:00 a.m. local time. Your updated itinerary is below.

Original Itinerary			
Date	Port Name	Arrival	Depart
3/29/26	Sydney, Australia		6:00 PM
3/30/26	Eden, Australia	8:00 AM	3:30 PM
3/31/26	Burnie (Tasmania), Australia	11:00 AM	6:00 PM
4/1/26	Melbourne, Australia	8:00 AM	6:00 PM
4/2/26	At Sea		
4/3/26	At Sea		
4/4/26	Cruise Doubtful Sound, New Zealand		
4/4/26	Milford Sound, New Zealand		
4/4/26	Cruise Dusky Sound, New Zealand		
4/5/26	At Sea		
4/6/26	Lyttleton (Christchurch), New Zealand	9:00 AM	6:30 PM
4/7/26	Picton, New Zealand	7:00 AM	2:00 PM
4/8/26	Napier, New Zealand	6:00 AM	2:30 PM
4/9/26	Tauranga, New Zealand	10:15 AM	5:00 PM
4/10/26	Auckland, New Zealand	6:40 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Sydney, Australia		6:00 PM
Eden, Australia	8:00 AM	3:30 PM
Burnie (Tasmania), Australia	11:00 AM	6:00 PM
Melbourne, Australia	8:00 AM	6:00 PM
At Sea		
At Sea		
Cruise Doubtful Sound, New Zealand		
Milford Sound, New Zealand		
Cruise Dusky Sound, New Zealand		
At Sea		
Lyttleton (Christchurch), New Zealand	9:00 AM	6:30 PM
Picton, New Zealand	7:00 AM	2:00 PM
Napier, New Zealand	6:00 AM	2:30 PM
Tauranga, New Zealand	8:45 AM	8:00 PM
Auckland, New Zealand	8:00 AM	

SHORE EXCURSIONS

If you booked a shore excursion through NCL for Tauranga, New Zealand, no worries, we've got it handled. We're working to adjust those tours to match the revised port times. If we're unable to make it work, the impacted excursions will be canceled, and a full refund will be automatically and a full monetary refund will be credited directly to the original payment method used at the time of reservation. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION



A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

You're at the heart of everything we do at Norwegian Cruise Line, and we're genuinely grateful you've chosen to sail with us. Here's to smooth seas, unforgettable memories, and a vacation that's everything you dreamed of and MORE.

As always, we are at your service.

Sincerely,

Norwegian Cruise Line