



It's Different Out Here™

April 8, 2026

**IMPORTANT INFORMATION**  
Itinerary Change

Dear Valued Guests and Travel Partners,

We're excited to welcome you aboard Norwegian Star for your upcoming cruise departing January 30, 2027. As part of our commitment to delivering a seamless and enriching experience, we've made an itinerary adjustment due to newly updated port availability. Travel partners are asked to please ensure that impacted guests review this information.

Even the most thoughtfully planned sailings can occasionally shift course. While these moments aren't always expected, they often open the door to fresh ways of experiencing your vacation, new rhythms, new views, and a little more room to simply relax into the journey. We work closely with port authorities around the world to secure each call far in advance, but from time to time circumstances change and we're informed that space is no longer available. As fellow travelers at heart, we understand that itinerary changes can bring disappointment, and we truly appreciate your understanding and flexibility.

Due to recent port availability updates, the timing of our visits to Cabo San Lucas, Puerto Vallarta, and Mazatlán, Mexico has been adjusted. While the schedule has shifted, you'll still enjoy time ashore in each of these sun-kissed destinations, with plenty of opportunity to explore, relax, and soak in the local flavor. Your updated itinerary is below.

Original Itinerary				
Day	Date	Port Name	Arrival	Depart
Sat	1/30/27	San Diego, CA		4:00 PM
Sun	1/31/27	At Sea		
Mon	2/1/27	Cabo San Lucas, Mexico	10:00 AM	7:00 PM
Tue	2/2/27	Mazatlán, Mexico	8:00 AM	6:00 PM
Wed	2/3/27	Puerto Vallarta, Mexico	8:00 AM	6:00 PM
Thu	2/4/27	At Sea		
Fri	2/5/27	At Sea		
Sat	2/6/27	San Diego, CA	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
San Diego, CA		4:00 PM
At Sea		
Cabo San Lucas, Mexico	10:00 AM	6:00 PM
Puerto Vallarta, Mexico	12:00 PM	8:00 PM
Mazatlán, Mexico	8:00 AM	6:00 PM
At Sea		
At Sea		
San Diego, CA	7:00 AM	

**SHORE EXCURSIONS**

If you booked a shore excursion through NCL for Cabo San Lucas, Puerto Vallarta and/or Mazatlán, Mexico, no worries, we've got it handled. We're working to adjust those tours to match the revised port times. If we're unable to make it work, the impacted excursions will be canceled, and a full refund will be automatically credited directly to the original payment method used at the time of reservation. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at [www.ncl.com](http://www.ncl.com).

**REQUIRED TRAVEL DOCUMENTATION**

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.



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For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

The horizon is calling, and we're ready to make this vacation one you'll never forget. See you aboard soon!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line