



It's Different Out Here™

April 9, 2026

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We're excited to welcome you aboard Norwegian Sun for your upcoming cruise departing April 5, 2027. As part of our commitment to delivering a seamless experience, we've made an adjustment to the itinerary. Travel partners are asked to please ensure that impacted guests review this information.

While even the most carefully planned itineraries may require occasional updates, these moments also offer an opportunity to reimagine your journey in exciting and meaningful ways. Although we work closely with port authorities to lock in every detail well in advance, circumstances can still shift, and sometimes we're informed that space is no longer available. These changes are often beyond our control, and as passionate cruisers ourselves, we truly understand how disappointing they can be.

As a result, we will no longer be calling on Falmouth, Jamaica. Instead, we're pleased to introduce Ocho Rios, Jamaica, a guest-favorite known for its lush scenery, vibrant waterfront, and easy access to Jamaica's most iconic falls and beaches. Your updated itinerary is below.

Original Itinerary				
Day	Date	Port Name	Arrival	Depart
Mon	4/5/27	Miami, FL		4:00 PM
Tue	4/6/27	At Sea		
Wed	4/7/27	Falmouth, Jamaica	9:00 AM	6:00 PM
Thu	4/8/27	At Sea		
Fri	4/9/27	Cartagena, Colombia	6:00 AM	2:00 PM
Sat	4/10/27	Panama Canal/Gatun Lake, Panama	5:00 AM	3:00 PM
Sat	4/10/27	Colon, Panama	5:00 PM	8:00 PM
Sun	4/11/27	Puerto Limon, Costa Rica	7:00 AM	4:00 PM
Mon	4/12/27	At Sea		
Tue	4/13/27	Harvest Caye, Belize	9:30 AM	3:30 PM
Wed	4/14/27	Cozumel, Mexico	11:00 AM	7:00 PM
Thu	4/15/27	At Sea		
Fri	4/16/27	Miami, FL	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Miami, FL		4:00 PM
At Sea		
Ocho Rios, Jamaica	9:00 AM	6:00 PM
At Sea		
Cartagena, Colombia	6:00 AM	2:00 PM
Panama Canal/Gatun Lake, Panama	5:00 AM	3:00 PM
Colon, Panama	5:00 PM	8:00 PM
Puerto Limon, Costa Rica	7:00 AM	4:00 PM
At Sea		
Harvest Caye, Belize	9:30 AM	3:30 PM
Cozumel, Mexico	11:00 AM	7:00 PM
At Sea		
Miami, FL	7:00 AM	

SHORE EXCURSIONS

If you booked a shore excursion through NCL for Falmouth, Jamaica, no worries, we've got it handled. Those tours will be automatically canceled, and a full refund will be automatically credited directly to the original payment method used at the time of reservation. Shore excursions for Ocho Rios, Jamaica will be available to book soon. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.



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For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

The horizon is calling, and we're ready to make this vacation one you'll never forget. See you aboard soon!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line