

February 6, 2025

IMPORTANT INFORMATION **Itinerary Change**

Dear Valued Guests and Travel Partners,

The itinerary for your upcoming vacation on board Norwegian Viva on November 18, 2025, has changed. Travel Partners are asked to share this information with impacted guests.

As passionate cruisers ourselves, we understand that a great vacation is about more than just the destinations, it's about how they're experienced. For this reason, adjustments are carefully considered to ensure we make thoughtful changes that enhance the overall guest experience. By leveraging our in-depth understanding of the ports we visit, we strategically adjust itineraries to create a more seamless journey. As such, the arrival and departure times at various destinations have been shifted to maximize your time ashore and ensure punctual arrivals at each port. Rest assured that we are always working hard to provide you with a smooth and enjoyable experience.

We recognize the importance that destinations play in our guests' vacation decision-making process and assure you that these modifications were made with an optimal guest experience top-of-mind. As such, we are pleased to share that we have extended our visit to Ibiza, Spain. In Ibiza, guest can visit Las Dalias, one of the most famous Bohemian markets on the island, located near San Carlos. It's the perfect place to pick up unique, handcrafted souvenirs, vintage clothes, jewelry, and art. The revised itinerary is as shown below.

Original Itinerary			
Date	Port Name	Arrival	Depart
11/18/25	Civitavecchia (Rome), Italy		7:00 PM
11/19/25	Naples/Pompeii, Italy	6:30 AM	4:30 PM
11/20/25	Livorno (Florence/Pisa), Italy	9:15 AM	7:00 PM
11/21/25	Provence (Marseille), France	10:00 AM	6:30 PM
11/22/25	Barcelona, Spain	7:00 AM	7:00 PM
11/23/25	Palma De Majorca, Spain	7:00 AM	5:00 PM
11/24/25	Ibiza, Spain	12:00 PM	8:00 PM
11/25/25	Cartagena, Spain	8:00 AM	5:00 PM
11/26/25	Malaga (Granada), Spain	8:00 AM	7:00 PM
11/27/25	Cadiz (Seville), Spain	6:00 AM	4:00 PM
11/28/25	Lisbon, Portugal	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Civitavecchia (Rome), Italy		7:00 PM
Naples/Pompeii, Italy	6:45 AM	4:30 PM
Livorno (Florence/Pisa), Italy	9:15 AM	7:00 PM
Provence (Marseille), France	10:00 AM	6:30 PM
Barcelona, Spain	8:00 AM	8:00 PM
Palma De Majorca, Spain	7:00 AM	5:00 PM
Ibiza, Spain	12:30 PM	10:00 PM
Cartagena, Spain	8:00 AM	5:00 PM
Malaga (Granada), Spain	8:00 AM	7:00 PM
Cadiz (Seville), Spain	6:00 AM	4:00 PM
Lisbon, Portugal	7:00 AM	

SHORE EXCURSIONS

Shore excursions booked through NCL for Naples/Pompeii, Italy, Barcelona, and Ibiza, Spain, will be automatically adjusted to coincide with the new times in port; no further action is required. If we are unable to make the necessary adjustments, impacted shore excursions will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

Our guests are the heart of our company, and we are grateful that you've chosen to sail with us!

Sincerely,

Norwegian Cruise Line