

July 21, 2025

**IMPORTANT INFORMATION**

Itinerary Change

Dear Valued Guests and Travel Partners,

We've made an update to your itinerary for your upcoming Norwegian Viva cruise setting sail on November 28, 2025. Travel partners are kindly asked to ensure that impacted guests review this updated information.

We know crafting the perfect vacation takes more than a little planning. It's built on daydreams of sea breezes, a suitcase packed with more "just in case" outfits than you'll ever need, and a countdown you've been checking daily. So when we make an itinerary change, it's never just a line on a map. It's something we think about carefully, always with your experience at the heart of it.

That said, our time in port for the scheduled stop in Falmouth, Jamaica, has been adjusted to ensure a punctual arrival in Galveston, Texas, for disembarkation on December 13, 2025. Your updated itinerary is below.

Original Itinerary			
Date	Port Name	Arrival	Depart
11/28/25	<b>Lisbon, Portugal</b>		5:00 PM
11/29/25	At Sea		
11/30/25	Ponta Delgada, Portugal	10:00 AM	6:00 PM
12/1/25	At Sea		
12/2/25	At Sea		
12/3/25	At Sea		
12/4/25	At Sea		
12/5/25	At Sea		
12/6/25	Philipsburg, St. Maarten	8:00 AM	6:00 PM
12/7/25	St. Thomas, Virgin Islands	7:00 AM	4:00 PM
12/8/25	La Romana, Dominican Republic	8:00 AM	6:00 PM
12/9/25	Cabo Rojo, Dominican Republic	7:00 AM	3:00 PM
12/10/25	Falmouth, Jamaica	9:00 AM	6:00 PM
12/11/25	At Sea		
12/12/25	At Sea		
12/13/25	<b>Galveston, Texas</b>	8:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
<b>Lisbon, Portugal</b>		5:00 PM
At Sea		
Ponta Delgada, Portugal	10:00 AM	6:00 PM
At Sea		
At Sea		
At Sea		
At Sea		
At Sea		
Philipsburg, St. Maarten	8:00 AM	6:00 PM
St. Thomas, Virgin Islands	7:00 AM	4:00 PM
La Romana, Dominican Republic	8:00 AM	6:00 PM
Cabo Rojo, Dominican Republic	7:00 AM	3:00 PM
<b>Falmouth, Jamaica</b>	<b>9:30 AM</b>	<b>5:00 PM</b>
At Sea		
At Sea		
<b>Galveston, Texas</b>	8:00 AM	

**SHORE EXCURSIONS**

If you booked a shore excursion through NCL for Falmouth, Jamaica, no worries, we've got those handled. We're working to adjust those tours to match the revised port times. If we're unable to make it work, the impacted excursions will be canceled, and a full monetary refund will be credited directly to the original payment method used at the time of reservation. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at [www.ncl.com](http://www.ncl.com).

**REQUIRED TRAVEL DOCUMENTATION**

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.



For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

You're at the heart of everything we do at Norwegian Cruise Line, and we're genuinely grateful you've chosen to sail with us. Here's to smooth seas, unforgettable memories, and a vacation that's everything you dreamed of and MORE.

As always, we are at your service.

Sincerely,

Norwegian Cruise Line