



February 19, 2025

### **IMPORTANT INFORMATION** **Itinerary Change**

Dear Valued Guests and Travel Partners,

The itinerary for your upcoming vacation on board Norwegian Viva on November 28, 2025, has changed. Travel partners are asked to please ensure that impacted clients review this information.

As passionate cruisers ourselves, we understand that a great vacation is about more than just the destinations, it's about how they're experienced. For this reason, adjustments are carefully considered to ensure we make thoughtful changes that enhance the overall guest experience. By leveraging our in-depth understanding of the ports we visit, we strategically adjust itineraries to create a more seamless and immersive journey. Sometimes, arrival and departure times at various destinations are shifted to maximize your time ashore and ensure punctual arrivals at each port. While revisions may occur, rest assured that we are always working hard to provide you with a smooth and enjoyable journey.

Although we will no longer visit Puerto Plata, Dominican Republic, and Miami, Florida, we are pleased to share that we have extended our visit to Philipsburg, St. Maarten and St. Thomas, Virgin Islands. Additionally, we have added visits to La Romana and Cabo Rojo, Dominican Republic, as well as to Falmouth, Jamaica.

Experience La Romana's stunning beaches, rich cultural heritage, and access to the iconic Altos de Chavón, a charming Mediterranean-style village. Cabo Rojo boasts picturesque beaches, vibrant marine life, and the impressive Los Morrillos Lighthouse, offering spectacular views of the coast. Falmouth offers a mix of history, vibrant culture, and beautiful beaches. Explore the town's Georgian architecture, enjoy exciting river rafting on the Martha Brae, or unwind on the golden sands of nearby resorts for a true Jamaican escape. The revised itinerary is as shown below:

Original Itinerary			
Date	Port Name	Arrival	Depart
11/28/25	<b>Lisbon, Portugal</b>		5:00 PM
11/29/25	At Sea		
11/30/25	Ponta Delgada, Portugal	10:00 AM	6:00 PM
12/1/25	At Sea		
12/2/25	At Sea		
12/3/25	At Sea		
12/4/25	At Sea		
12/5/25	At Sea		
12/6/25	Philipsburg, St. Maarten	8:00 AM	5:00 PM
12/7/25	St. Thomas, Virgin Islands	7:00 AM	3:00 PM
12/8/25	Puerto Plata, Dominican Republic	10:00 AM	6:00 PM
12/9/25	At Sea		
12/10/25	Miami, FL	7:00 AM	5:00 PM
12/11/25	At Sea		
12/12/25	At Sea		
12/13/25	<b>Galveston, Texas</b>	8:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
<b>Lisbon, Portugal</b>		5:00 PM
At Sea		
Ponta Delgada, Portugal	10:00 AM	6:00 PM
At Sea		
At Sea		
At Sea		
At Sea		
At Sea		
At Sea		
<b>Philipsburg, St. Maarten</b>	8:00 AM	6:00 PM
<b>St. Thomas, Virgin Islands</b>	7:00 AM	4:00 PM
<b>La Romana, Dominican Republic</b>	8:00 AM	6:00 PM
<b>Cabo Rojo, Dominican Republic</b>	7:00 AM	3:00 PM
<b>Falmouth, Jamaica</b>	9:00 AM	6:00 PM
At Sea		
At Sea		
<b>Galveston, Texas</b>	8:00 AM	

### **SHORE EXCURSIONS**

Shore excursions booked through NCL for Puerto Plata, Dominican Republic, and Miami, Florida, will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Shore excursions for La Romana and Cabo Rojo, Dominican Republic, and Falmouth, Jamaica, will be available to book in approximately three weeks. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit [www.ncl.com](http://www.ncl.com) for local contact information.

### **REQUIRED TRAVEL DOCUMENTATION**

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

Our guests are the heart of our company, and we are grateful that you've chosen to sail with us!

Sincerely,

Norwegian Cruise Line