



July 21, 2025

### **IMPORTANT INFORMATION**

#### **Itinerary Change**

Dear Valued Guests and Travel Partners,

We've made an update to Norwegian Viva's December 20, 2025, and December 27, 2025, itineraries. Travel partners are kindly asked to ensure that impacted guests review this information.

We know planning a vacation is practically a full-time job with researching, planning, and cramming everything you *might* need into a suitcase that barely zips. It's a whole production, and we see you. So, when we make an itinerary change, it's never just a line on a map, it's something we think about carefully, always with your experience at the heart of it.

Every now and then, unexpected changes such as port availability can affect even the most carefully planned itineraries. While we work closely with port authorities to confirm all details well in advance, circumstances may shift, and at times we are informed that space is no longer available as originally scheduled.

With that in mind, we want to let you know that the dates and times for our visits to Harvest Caye, Belize, and Roatán, Bay Islands, Honduras have been adjusted due to updated port availability. These changes are often beyond our control. As fellow cruisers, we truly understand how disappointing this can be and sincerely apologize for the inconvenience.

The good news is that we are still visiting both of these incredible destinations, just on different dates and times than originally planned. Your updated itinerary is listed below.

Original Itinerary			
Day	Port Name	Arrival	Depart
Sat	Galveston, Texas		4:00 PM
Sun	At Sea		
Mon	Cozumel, Mexico	7:30 AM	4:30 PM
Tue	Harvest Caye, Belize	10:00 AM	5:00 PM
Wed	Roatan, Bay Islands	7:00 AM	5:00 PM
Thu	Costa Maya, Mexico	7:00 AM	1:00 PM
Fri	At Sea		
Sat	Galveston, Texas	8:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Galveston, Texas		4:00 PM
At Sea		
Cozumel, Mexico	7:30 AM	4:30 PM
Roatan, Bay Islands	8:00 AM	6:00 PM
Harvest Caye, Belize	7:00 AM	4:00 PM
Costa Maya, Mexico	7:00 AM	1:00 PM
At Sea		
Galveston, Texas	8:00 AM	

### **SHORE EXCURSIONS**

If you booked a shore excursion through NCL for Harvest Caye, Belize, and Roatán, Bay Islands, we've got it handled. We're working to adjust those tours to match the revised port dates and times. If we're unable to make it work, the impacted excursions will be canceled, and a full monetary refund will be credited directly to the original payment method used at the time of reservation.

Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at [www.ncl.com](http://www.ncl.com).

### **REQUIRED TRAVEL DOCUMENTATION**

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.



For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

You're at the heart of everything we do at Norwegian Cruise Line, and we're genuinely grateful you've chosen to sail with us. Here's to smooth seas, unforgettable memories, and a vacation that's everything you dreamed of and MORE.

As always, we are at your service.

Sincerely,

Norwegian Cruise Line