



January 2, 2025

IMPORTANT INFORMATION **Itinerary Change**

Dear Valued Guests and Travel Partners,

The itinerary for your upcoming vacation on board Norwegian Viva on April 26, 2025, has changed. Travel Partners are asked to share this information with impacted guests.

We strive to create vacation experiences that delight our guests, but sometimes issues arise, and our itineraries need to be altered. From time to time, ports may become unavailable due to various reasons such as port congestion, maintenance work, or external events. These changes are unfortunately outside of our control and can happen even after we have confirmed dates and times with a port. While port changes may occur, rest assured that we are always working hard to provide you with a smooth and enjoyable journey.

We recognize the importance that destinations play in our guests' vacation decision-making process and assure you that these modifications were made with an optimal guest experience top-of-mind. While we will no longer visit Malaga (Granada), Spain, we are pleased to share that we have extended our visit to Cadiz (Seville), and Barcelona, Spain, as well as Genoa (Milan), and Livorno (Florence/Pisa), Italy.

Additionally, we have added a visit to Motril, Spain. Motril's coastal location provides access to beautiful beaches like Playa Granada, perfect for relaxation or water activities. You can also savor traditional Andalusian cuisine, including fresh seafood, tapas, and local specialties like tropical fruits grown in the region. The revised itinerary is as follows:

Original Itinerary				Revised Itinerary		
Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart
4/26/25	Lisbon, Portugal		4:00 PM	Lisbon, Portugal		4:00 PM
4/27/25	Gibraltar, United Kingdom	12:00 PM	9:00 PM	Gibraltar, United Kingdom	2:00 PM	8:00 PM
4/28/25	Cadiz (Seville), Spain	9:30 AM	8:00 PM	Cadiz (Seville), Spain	7:00 AM	7:00 PM
4/29/25	Malaga (Granada), Spain	7:00 AM	4:00 PM	Motril, Spain	7:00 AM	6:00 PM
4/30/25	Ibiza, Spain	12:30 PM	10:00 PM	Ibiza, Spain	1:30 PM	11:00 PM
5/1/25	Palma De Majorca, Spain	8:00 AM	7:00 PM	Palma De Majorca, Spain	8:00 AM	7:00 PM
5/2/25	Barcelona, Spain	6:00 AM	6:00 PM	Barcelona, Spain	7:00 AM	7:30 PM
5/3/25	Provence (Marseille), France	8:00 AM	6:00 PM	Provence (Marseille), France	9:00 AM	7:00 PM
5/4/25	Cannes, France	8:00 AM	6:00 PM	Cannes, France	8:00 AM	6:00 PM
5/5/25	Genoa (Milan), Italy	6:00 AM	4:00 PM	Genoa (Milan), Italy	7:00 AM	7:00 PM
5/6/25	Livorno (Florence/Pisa), Italy	9:00 AM	8:30 PM	Livorno (Florence/Pisa), Italy	6:45 AM	8:00 PM
5/7/25	Civitavecchia (Rome), Italy	6:00 AM		Civitavecchia (Rome), Italy	6:00 AM	

SHORE EXCURSIONS

Shore excursions booked through NCL for Malaga (Granada), Spain, will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Shore excursions booked through NCL for Gibraltar, United Kingdom; Cadiz (Seville), Ibiza, and Barcelona, Spain; Provence (Marseille), France; Genoa (Milan), Italy; and Livorno (Florence/Pisa), Italy, will be automatically adjusted to align with the updated times in port; no further action is required. If we are unable to make the necessary adjustments, impacted shore excursions will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Shore excursions for Motril, Spain, will be available to book in three weeks. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

Our guests are the heart of our company and we are grateful that you've chosen to sail with us!

Sincerely,

Norwegian Cruise Line