



February 6, 2025

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

The itinerary for your upcoming vacation on board Norwegian Viva on September 11, 2025, has changed. In addition, the arrival time in Piraeus (Athens), Greece, is now scheduled for 6:00 a.m. local time. Travel Partners are asked to share this information with impacted guests.

As passionate cruisers ourselves, we understand that a great vacation is about more than just the destinations, it's about how they're experienced. For this reason, adjustments are carefully considered to ensure we make thoughtful changes that enhance the overall guest experience. By leveraging our in-depth understanding of the ports we visit, we strategically adjust itineraries to create a more seamless and immersive journey. With this in mind, the below changes were driven by port availability notices, combined with arrival and departure time adjustments at various destinations, all intended to maximize your time ashore and ensure punctual arrivals at each port.

While we will no longer visit Thessaloniki, Greece, and Izmir (Ephesus), Turkey, we are pleased to share that we have added visits to Volos, Greece, and Kusadasi, Turkey. Volos offers guests a unique blend of history, culture, and natural beauty, with highlights like the breathtaking Meteora Monasteries, the scenic villages of Pelion Mountain, and the charming waterfront lined with local tavernas and cafés. While in Kusadasi, guests can enjoy exploring the ancient ruins of Ephesus, shopping in the vibrant Kusadasi Bazaar, relaxing on its beautiful beaches, and enjoying traditional Turkish cuisine, all while soaking in the lively atmosphere of this charming coastal town.

Additionally, we have extended our visit in Mykonos, Greece, famous for its narrow, winding streets lined with whitewashed buildings, boutique shops, and lively cafes. The revised itinerary is below:

Original Itinerary			
Date	Port Name	Arrival	Depart
9/11/25	Piraeus (Athens), Greece		5:00 PM
9/12/25	Thessaloniki, Greece	8:30 AM	4:00 PM
9/13/25	Izmir (Ephesus), Turkey	7:00 AM	4:00 PM
9/14/25	Istanbul, Turkey	10:00 AM	OVN
9/15/25	Istanbul, Turkey	OVN	4:00 PM
9/16/25	Mykonos, Greece	11:30 AM	9:00 PM
9/17/25	Santorini Island, Greece	8:00 AM	10:00 PM
9/18/25	Rhodes, Greece	9:00 AM	7:00 PM
9/19/25	Iraklion (Crete), Greece	8:00 AM	6:00 PM
9/20/25	Piraeus (Athens), Greece	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Piraeus (Athens), Greece		5:00 PM
Volos, Greece	7:00 AM	5:00 PM
Kusadasi, Turkey	7:00 AM	2:00 PM
Istanbul, Turkey	10:00 AM	OVN
Istanbul, Turkey	OVN	2:00 PM
Santorini Island, Greece	1:00 PM	10:00 PM
Iraklion (Crete), Greece	8:00 AM	6:00 PM
Mykonos, Greece	7:00 AM	7:00 PM
Rhodes, Greece	6:30 AM	2:30 PM
Piraeus (Athens), Greece	6:00 AM	

SHORE EXCURSIONS

Shore excursions booked through NCL for Thessaloniki, Greece, and Izmir (Ephesus), Turkey, will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Shore excursions booked through NCL for Istanbul, Turkey, on September 15, 2025, and Mykonos, Santorini Island, Rhodes, and Iraklion (Crete), Greece, will be automatically adjusted to coincide with the new dates and times in port; no further action is required. If we are unable to make the necessary adjustments, impacted shore excursions will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Shore excursions for Volos, Greece, and Kusadasi, Turkey, will be available to book in three weeks. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

Our guests are the heart of our company, and we are grateful that you've chosen to sail with us!

Sincerely,

Norwegian Cruise Line