

August 28, 2025

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We've made an update to your itinerary for your upcoming Norwegian Viva cruise setting sail on January 10, 2026. Travel partners are asked to please ensure that impacted guests review this information.

We know that crafting the perfect vacation takes more than a little planning. It starts with daydreams of sea breezes, a suitcase packed with more "just in case" outfits than you'll ever need, and a countdown you've been checking daily. So when an itinerary change is necessary, it's never just a line on a map. Every decision is made thoughtfully, with your experience at the heart of it.

With that in mind, we've made a few small adjustments to the timing of your scheduled stops in St. Thomas, Virgin Islands, St. John's, Antigua, San Juan, Puerto Rico, and Puerto Plata, Dominican Republic. These changes were made to help you make the most of your time ashore and enjoy a more seamless, immersive journey from port to port. Your updated itinerary is below.

Original Itinerary				
Day	Date	Port Name	Arrival	Depart
Sat	1/10/26	Galveston, Texas		4:00 PM
Sun	1/11/26	At Sea		
Mon	1/12/26	At Sea		
Tue	1/13/26	Great Stirrup Cay, Bahamas	7:00 AM	3:30 PM
Wed	1/14/26	At Sea		
Thu	1/15/26	St. Thomas, Virgin Islands	1:00 PM	8:00 PM
Fri	1/16/26	St. John's, Antigua	8:00 AM	5:30 PM
Sat	1/17/26	Philipsburg, St. Maarten	8:00 AM	5:30 PM
Sun	1/18/26	San Juan, PR	8:00 AM	5:00 PM
Mon	1/19/26	Puerto Plata, Dominican Republic	9:00 AM	6:00 PM
Tue	1/20/26	At Sea		
Wed	1/21/26	George Town, Cayman Islands	7:00 AM	4:00 PM
Thu	1/22/26	Cozumel, Mexico	10:15 AM	6:00 PM
Fri	1/23/26	At Sea		
Sat	1/24/26	Galveston, Texas	8:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Galveston, Texas		4:00 PM
At Sea		
At Sea		
Great Stirrup Cay, Bahamas	7:00 AM	3:30 PM
At Sea		
San Juan, PR	11:00 AM	8:00 PM
St. John's, Antigua	11:00 AM	7:30 PM
Philipsburg, St. Maarten	8:00 AM	5:30 PM
St. Thomas, Virgin Islands	7:00 AM	2:00 PM
Puerto Plata, Dominican Republic	10:00 AM	7:00 PM
At Sea		
George Town, Cayman Islands	7:00 AM	4:00 PM
Cozumel, Mexico	10:15 AM	6:00 PM
At Sea		
Galveston, Texas	8:00 AM	

SHORE EXCURSIONS

If you booked a shore excursion through NCL for St. Thomas, Virgin Islands, St. John's, Antigua, San Juan, Puerto Rico, and/or Puerto Plata, Dominican Republic, no worries, we've got it handled. We're working to adjust those tours to match the revised port dates and times. If we're unable to make it work, the impacted excursions will be canceled, and a full refund will be automatically credited directly to the original payment method used at the time of reservation. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.



For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

We're thrilled you've chosen to sail with us and can't wait to welcome you aboard soon for a vacation full of unforgettable memories, adventure, and fun!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line