



It's Different Out Here™

June 1, 2026

IMPORTANT INFORMATION

Voyage Cancellation

Dear Valued Guests and Travel Partners,

We are committed to providing exceptional vacation experiences, both aboard our ships and by taking our guests to some of the most sought-out destinations around the world. While we try to maintain original itineraries as much as possible, at times modifications are made to optimize voyages due to changing port availability. As a result of port availability, Norwegian Viva's sailings from January 2, 2028, through January 23, 2028, have been canceled. Travel partners are asked to please ensure that impacted guests review this information.

For guests exploring alternative sailings from San Juan, Puerto Rico, we're pleased to offer comparable options aboard Norwegian Prima, which will continue to sail roundtrip Southern Caribbean itineraries. As a sister ship to Norwegian Viva, Prima offers many of the same thoughtful amenities and elevated experiences you were looking forward to. These itineraries feature many of the same sought-after destinations, along with the same easy and convenient departure point you originally selected.

Norwegian Viva will redeploy to Miami, offering short getaway sailings to the Bahamas, where she'll return to our private island in the Bahamas, Great Stirrup Cay. At NCL's premier destination, guests can experience "The Great Life" in an entirely new way. Recent enhancements to the island include the Great Life Lagoon, an expansive pool area with two swim up bars, as well as the adults-only Vibe Shore Club. Coming summer 2026, the Great Tides Waterpark featuring 19 different waterslides, a dynamic river, cliffside jumps, and so much more, all designed to make your time ashore feel just as memorable as your time on board.

Alternative Options from San Juan, Puerto Rico:

Norwegian Prima

November 13, 2027 - January 22, 2028: 7-day Caribbean round-trip from San Juan

Below, you'll find important details regarding what happens next:

A full monetary refund of the cruise fare paid will be automatically returned to the original form of payment used at the time of booking. No further action is required. Refunds will be processed within 30 business days, and funds typically appear on the original form of payment within seven to ten business days after processing, subject to your financial institution's policies. For reservations paid using a previously issued Future Cruise Credit (FCC), 100% of the FCC applied will be automatically reissued to your Latitudes account within 10 days of the cancellation date. No further action is required.

Future Cruise Credit (FCC)

We recognize this change wasn't part of your original travel arrangements, and as a token of our appreciation for your patience, we are pleased to offer a 10% Future Cruise Credit, valid toward any published sailing through December 31, 2028. This credit will be available beginning June 8, 2026, and we hope it helps bring you closer to your next unforgettable journey with us.

Our dedicated team is ready to assist you with rebooking or planning a future cruise when you're ready. Please contact us at 1-800-327-7030 or reach out to your travel professional for assistance. Guests residing outside the U.S. or Canada may visit www.ncl.com for local contact information.

We truly appreciate your understanding as we continue to evolve our deployment in ways that create even more memorable journeys ahead. We look forward to welcoming you on board soon.

As always, we are at your service.

Sincerely,
Norwegian Cruise Line

**NORWEGIAN
CRUISE LINE®**